



## Delivering on the Promise of Telehealth to Improve Health Status in California Fact-Finding Listening Conference

**Wednesday, December 2, 2020**  
**8:30AM – Noon (Pacific Time)**  
*(Conference Will Be Recorded)*

### Purpose of Fact-Finding Listening Conferences

- Understand the status of Telehealth in California.
- Identify the gaps and barriers to optimizing Telehealth to improve health status for Californians.
- Develop an Action Plan to advance Telehealth policy and funding in California.

### AGENDA

Time	Panel and Speakers	Responders
8:30 – 8:40	<b>Open Listening Conference</b>  <b>Welcome and Overview</b> <b>Barb Johnston Yellowlees, Chair, CETF Telehealth Committee</b> <ul style="list-style-type: none"> <li>• Background, Vision Goal and Purpose</li> <li>• Summary of October 22 Session</li> </ul>	<b>Leticia Alejandre</b> <i>CETF Director of Telehealth and Human Services</i>  <b>Sunne Wright McPeak</b> <i>CETF President and CEO</i>
8:40 – 8:50	<b>A. Telehealth – A Call to Action</b> <ul style="list-style-type: none"> <li>• <b>Assemblymember Eduardo Garcia, Assembly District 56</b></li> <li>• <b>Glen Xiong, M.D., Clinical Professor, University of California, Davis</b></li> </ul>	
8:50 – 9:20	<b>B. A Vision for Telehealth – From A Pioneer in the Field of Telehealth and Telepsychiatry</b> <ul style="list-style-type: none"> <li>• <b>Peter Yellowlees, M.D., Chief Wellness Officer</b>  <i>University of California, Davis</i>  <i>Former President, American Telemedicine Association</i></li> </ul> <p>Questions and Answers</p>	<b>Glen Xiong, M.D.</b> <i>Clinical Professor</i> <i>University of California, Davis</i>  <b>Eliza Heppner</b> <i>Director, Programs</i> <i>AARP Foundation</i>

<p>9:20 – 10:10</p>	<p><b>C. Panel: Managed Health Care Plans</b></p> <ul style="list-style-type: none"> <li>• <b>Kaiser Permanente</b> <b>Khang Nguyen, M.D.</b>, <i>Physician Director, SCPMG Virtual Medical Center/Clinical Call Center</i></li> <li>• <b>Blue Shield of California</b> <b>Olivia Chung, R.D.</b>, <i>Principal Telehealth Program Manager</i></li> <li>• <b>UnitedHealthcare – Medicare &amp; Retirement</b> <b>Saurabha Bhatnagar, M.D.</b>, <i>Chief Medical Officer, Head of Technology and Performance</i></li> </ul> <p>Questions and Answers</p>	<p><b>Dan Southard</b> <i>Deputy Director California Department of Managed Health Care</i></p> <p><b>Sheirin Ghoddoucy</b> <i>California Department of Insurance</i></p>
<p>10:10 – 10:50</p>	<p><b>D. Panel: Public Sponsored Health Plans</b></p> <ul style="list-style-type: none"> <li>• <b>Covered California</b> <b>Ashrith Amarnath, M.D.</b>, <i>Medical Director, Plan Management Division</i></li> <li>• <b>L.A. Care</b> <b>Alex Li, M.D.</b>, <i>Deputy Chief Medical Officer</i> <b>Len Rosenthal</b>, <i>Director, HIT Department</i></li> <li>• <b>Contra Costa Health Plan</b> <b>Sharron Mackey</b>, <i>CEO</i></li> </ul> <p>Questions and Answers</p>	<p><b>Dan Southard</b> <i>Deputy Director California Department of Managed Health Care</i></p> <p><b>Sheirin Ghoddoucy</b> <i>California Department of Insurance</i></p>
<p>10:50 – 11:50</p>	<p><b>E. Panel: Telehealth and Medical Centers</b></p> <ul style="list-style-type: none"> <li>• <b>University of California, San Francisco</b> <b>Linda Branagan, Ph.D.</b>, <i>Director of Telehealth Programs</i></li> <li>• <b>University of California, Davis Children’s Hospital</b> <b>James Marcin, M.D.</b>, <i>Pediatric Intensive Care Unit</i></li> <li>• <b>Stanford Children’s Health</b> <b>Natalie Pageler, M.D.</b>, <i>Chief Medical Information Officer</i></li> <li>• <b>Stanford Children’s Health</b> <b>Anshul Pande</b>, <i>Chief Technology Officer</i></li> </ul> <p>Questions and Answers</p>	<p><b>Louis Fox</b> <i>President and CEO CENIC</i></p>
	<p><b>F. Veterans Affairs – Palo Alto Health Care Services</b></p> <ul style="list-style-type: none"> <li>• <b>Veterans Affairs Palo Alto Health Care System</b> <b>Alka Mathur, M.D.</b>, <i>Medical Director, Virtual Behavioral Health Services</i></li> </ul> <p>Questions and Answers</p>	<p><b>Barb Johnston Yellowlees</b> <i>CETF Board of Directors</i></p>
<p>11:50 – 12:00p Noon Adjourn</p>	<p><b>Summary Remarks and Next Steps</b></p> <ul style="list-style-type: none"> <li>• <b>Sunne Wright McPeak</b></li> </ul>	