

Caltrans Sustainable Communities Grant to Southern California Association of Governments Stakeholder Survey Results



**Inland Empire
Regional
Broadband Consortium**

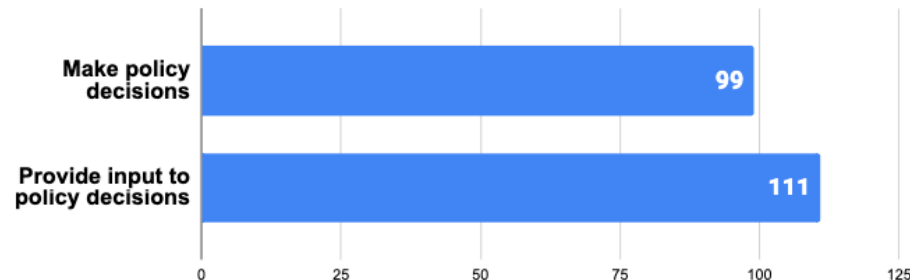


SCAG Region - Overview of Stakeholders

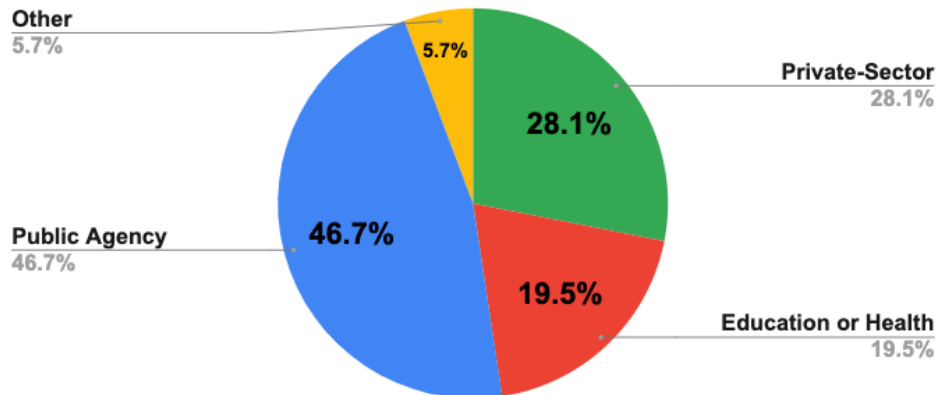
Total Respondents

210

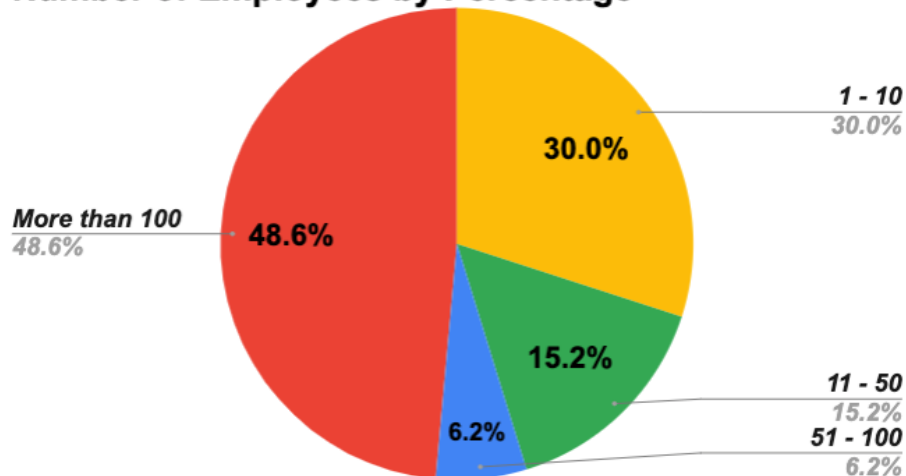
Role for Policy Decisions



Type of Organization Represented



Number of Employees by Percentage

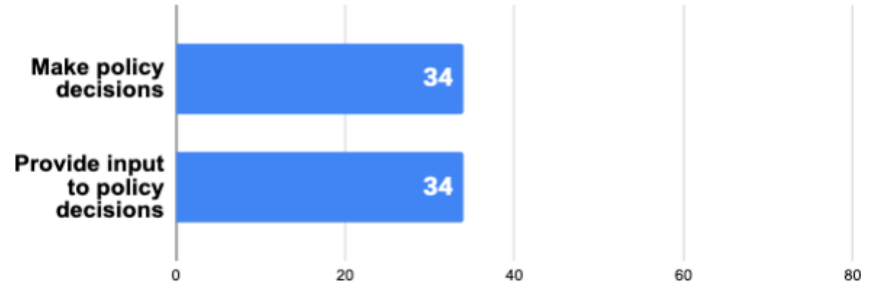


Inland Empire - Overview of Stakeholders

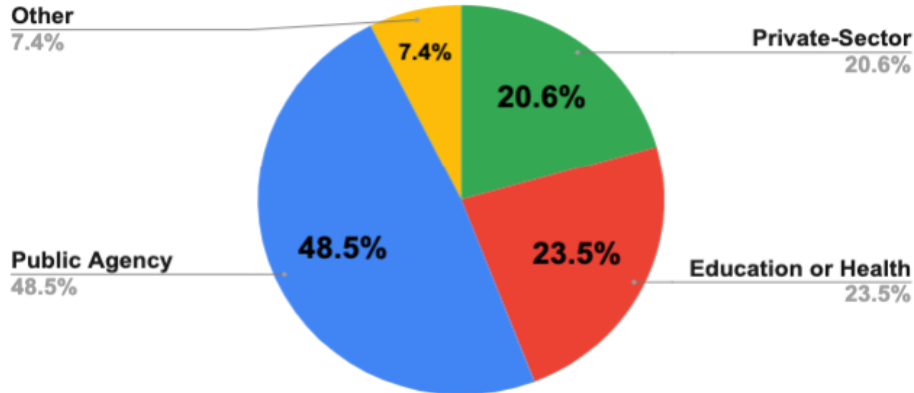
Total Respondents

68

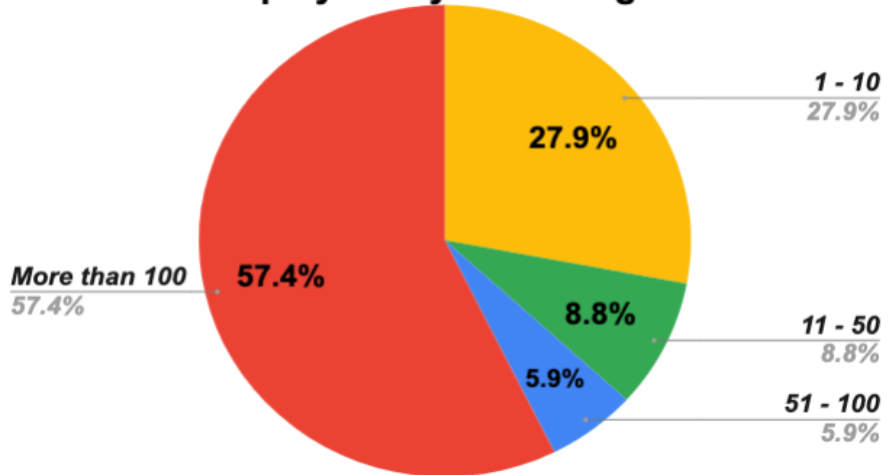
Role for Policy Decisions



Type of Organization Represented

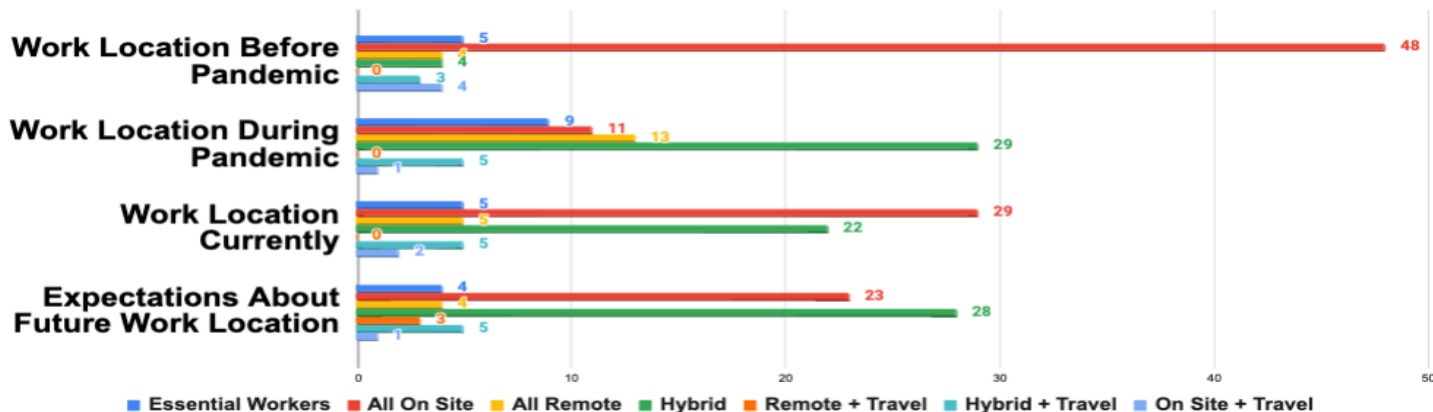


Number of Employees by Percentage

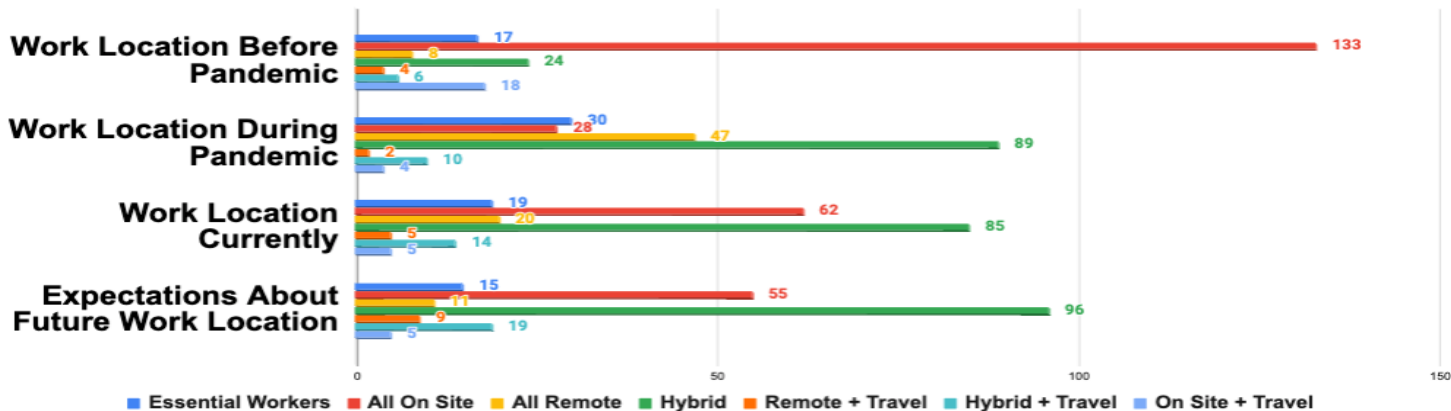


Work Location Preferences in Time Relative to Pandemic

Inland
Empire



SCAG
Region

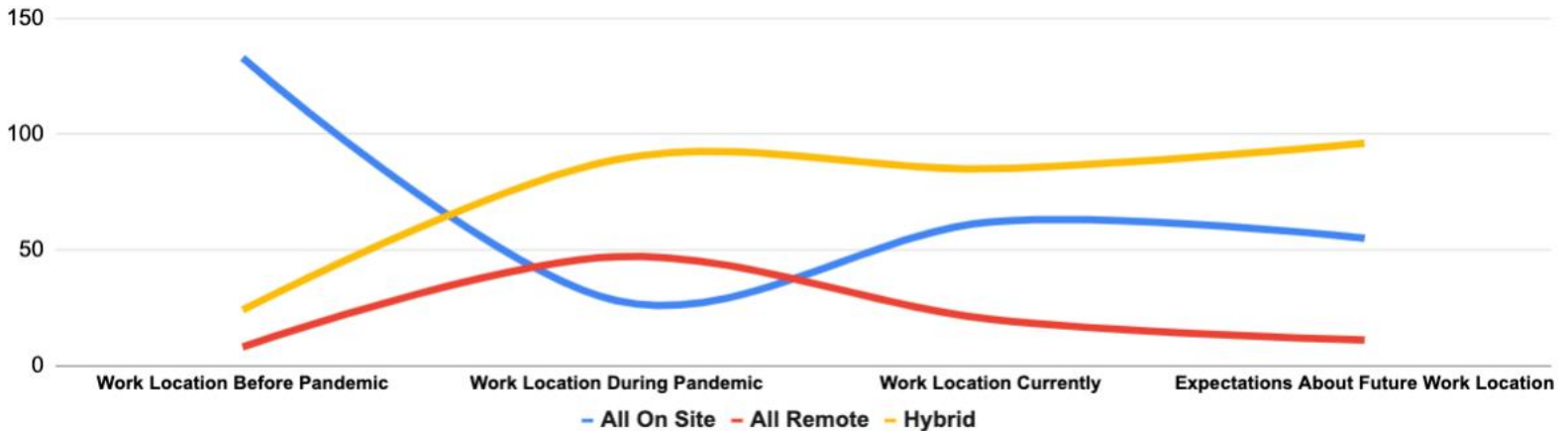


Work Location Preferences Over Time - Pre-During-Post Pandemic

Inland
Empire

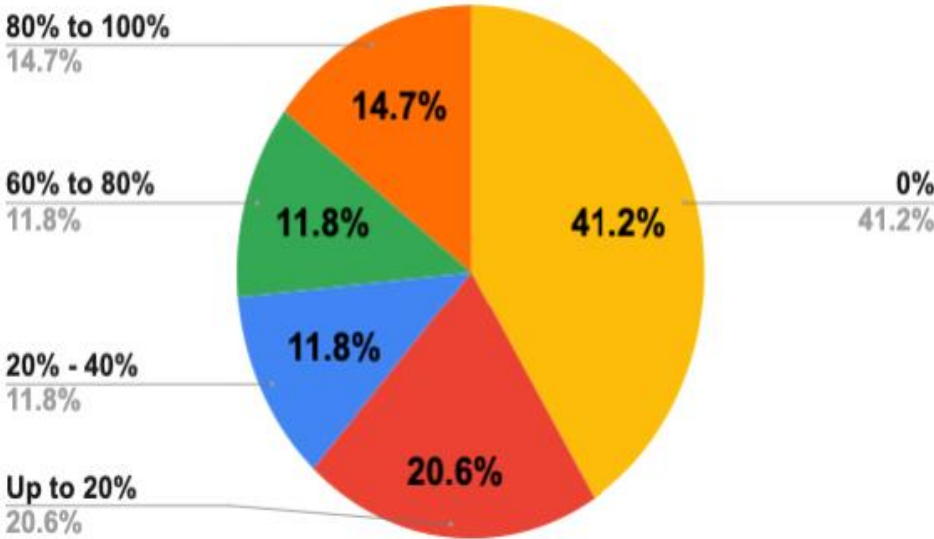


SCAG
Region

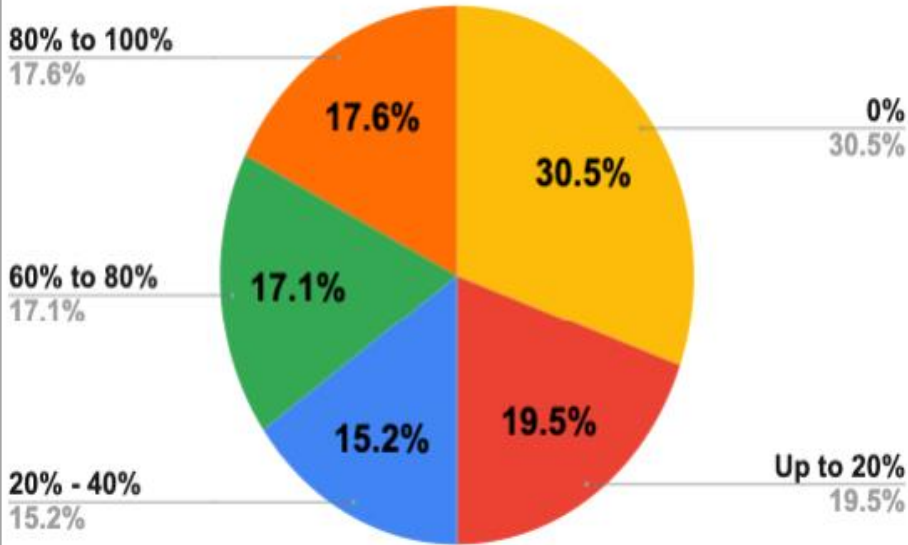


Percentage of Employees that Work Remotely at the Present Time

Inland Empire



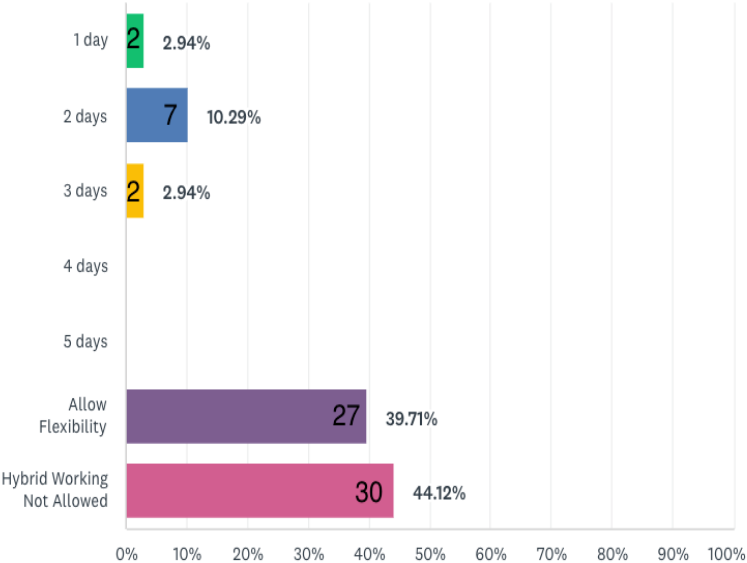
SCAG Region



Optimal Mix of Telecommuting Days for Employers Allowing for “Hybrid” Working Arrangement

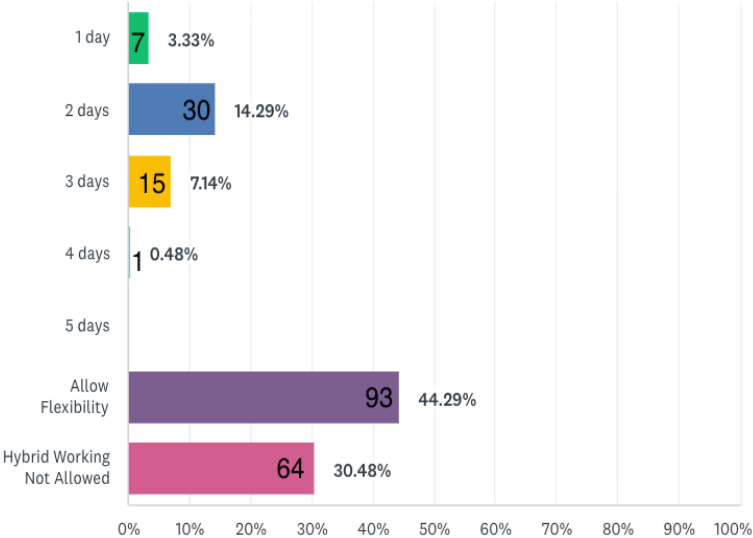
Inland Empire

Answered: 68



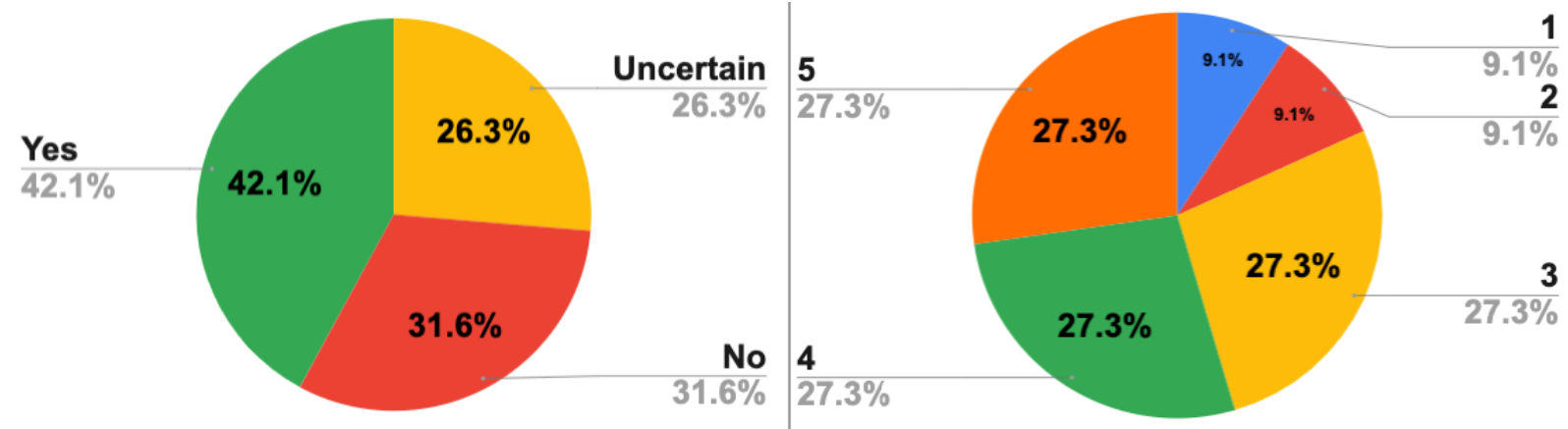
SCAG Region

Answered: 210

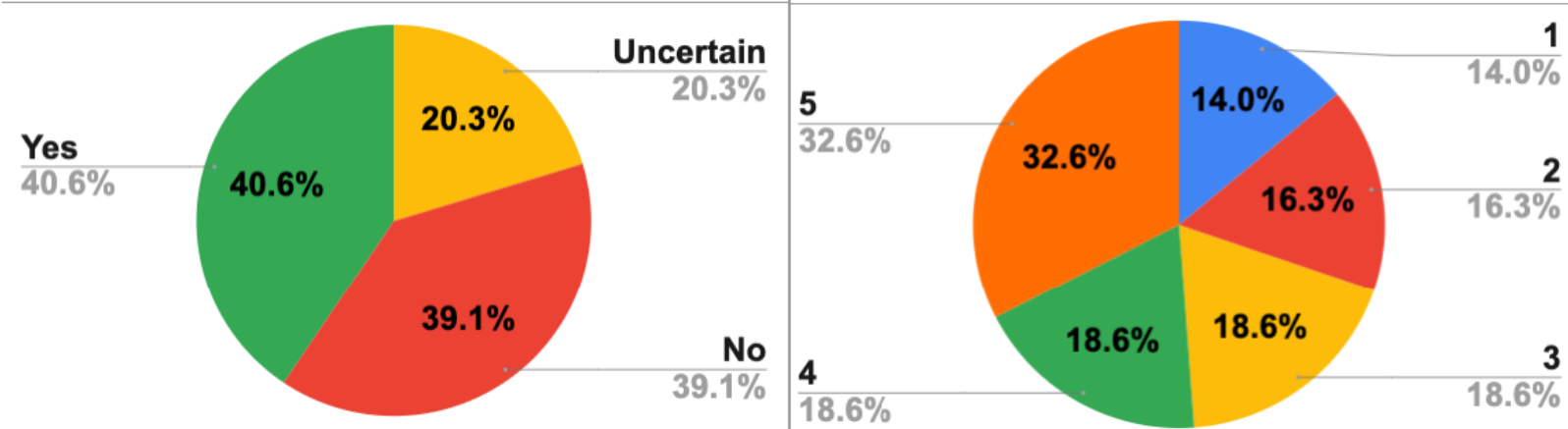


Private-Sector Employer - Impact of Lack of High-Speed Internet

Inland
Empire



SCAG
Region



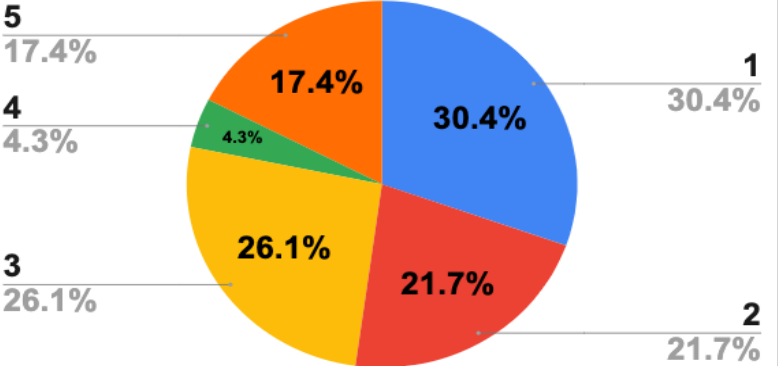
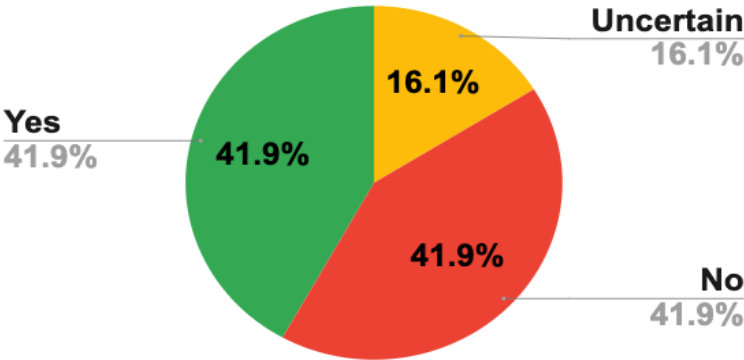
Note: For right-side question, 42.1% and 37.7% responded as "Not Applicable" for Inland Empire and SCAG region respectively

Public Agency and Service Provider - Impact of Lack of High-Speed Internet

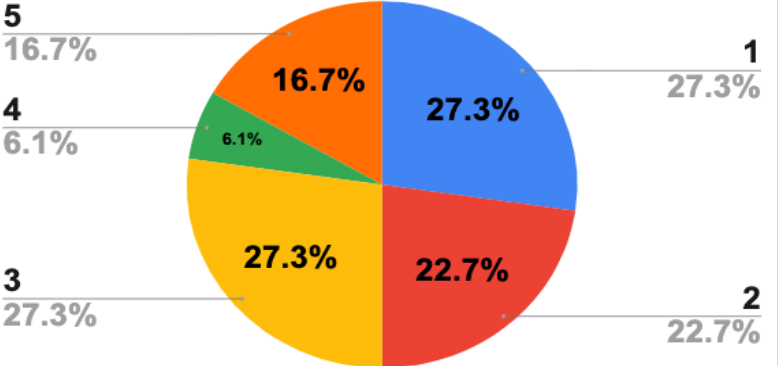
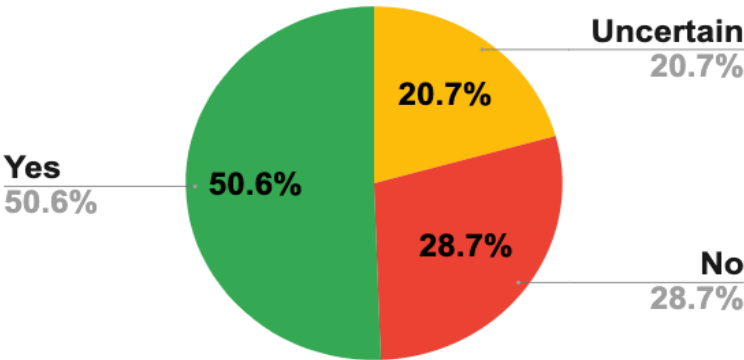
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?
(1 to 5 Scale)

Inland
Empire



SCAG
Region



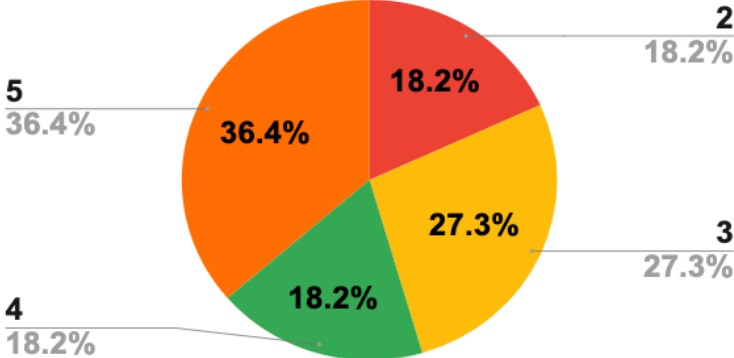
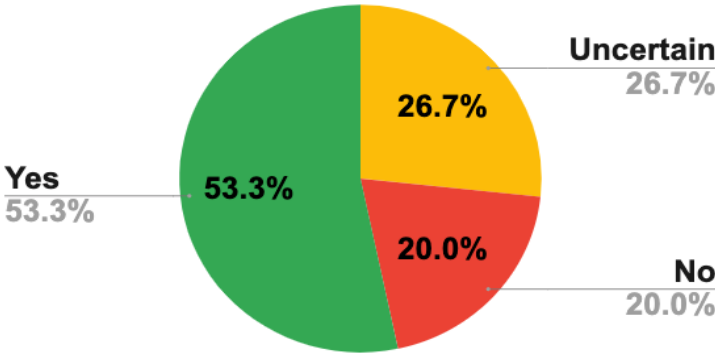
Note: For right-side question, 25.8% and 24.1% responded as “Not Applicable” for Inland Empire and SCAG region respectively

Education and Health Provider - Impact of Lack of High-Speed Internet

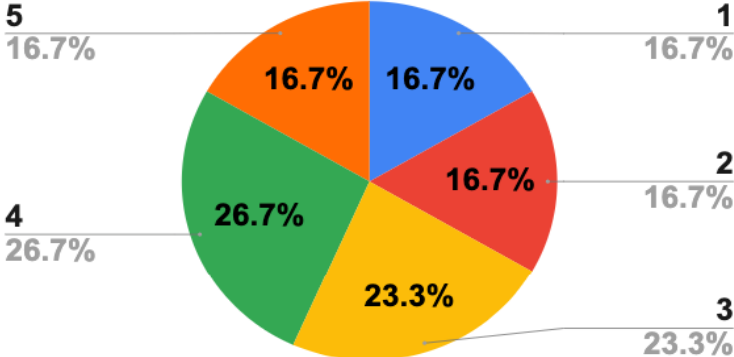
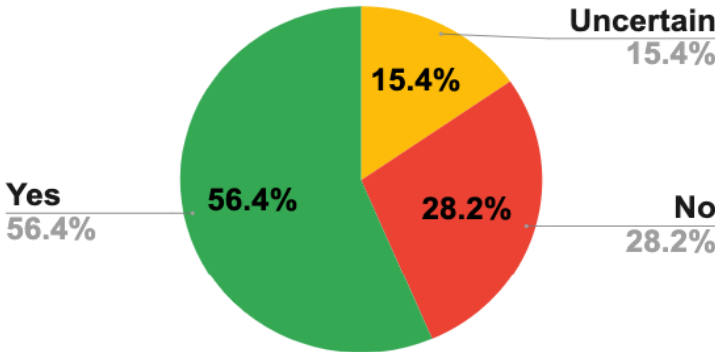
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of [students] [members or patients] who can receive your services online?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?
(1 to 5 Scale)

Inland
Empire



SCAG
Region



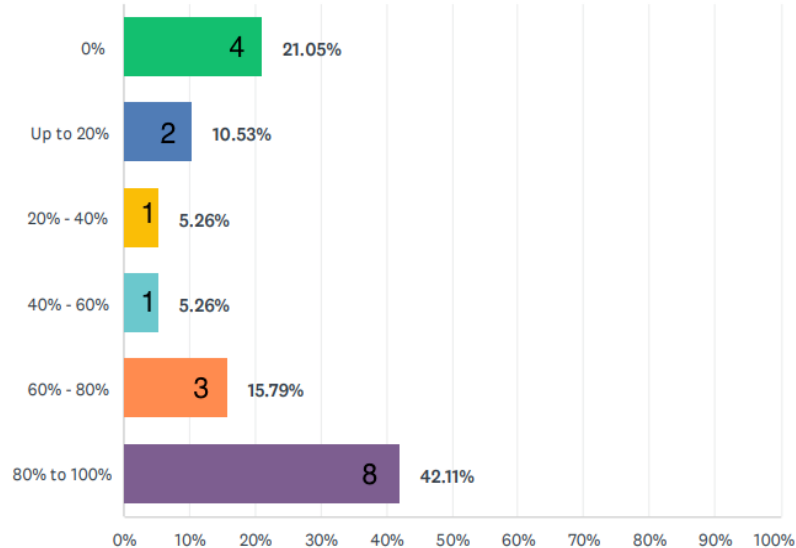
Note: For right-side question, 26.7% and 23.1% responded as "Not Applicable" for Inland Empire and SCAG region respectively

Private-Sector Employer - % Employees Could Work Remotely

What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

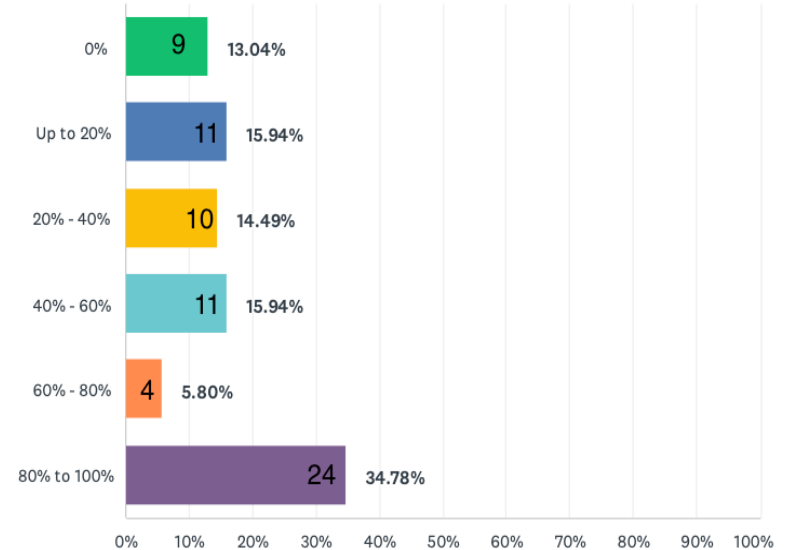
Inland Empire

Answered: 19



SCAG Region

Answered: 69

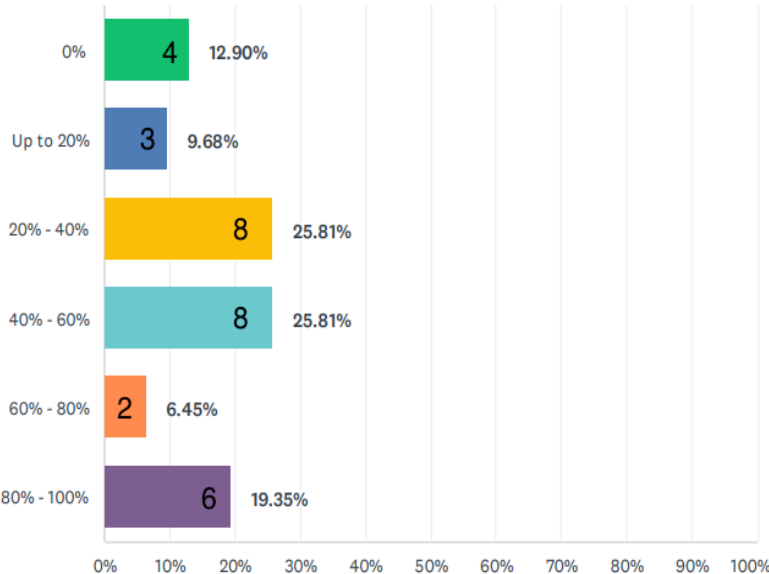


Public Agency and Service Provider - % Clients Receiving Services Online

What percentage of your clients or customers receive services online at the present time?

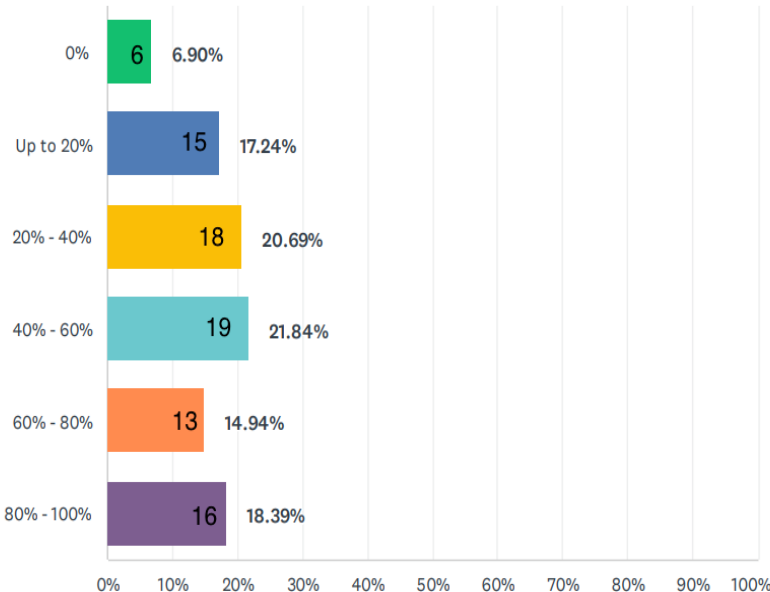
Inland Empire

Answered: 31



SCAG Region

Answered: 87

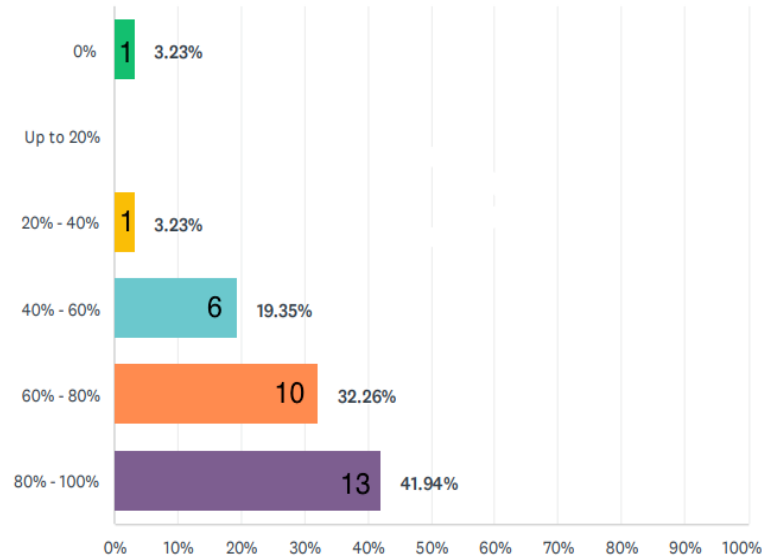


Public Agency and Service Provider - % Clients Could Receive Services Online

What is the optimal percentage of your clients or customers who could receive services online?

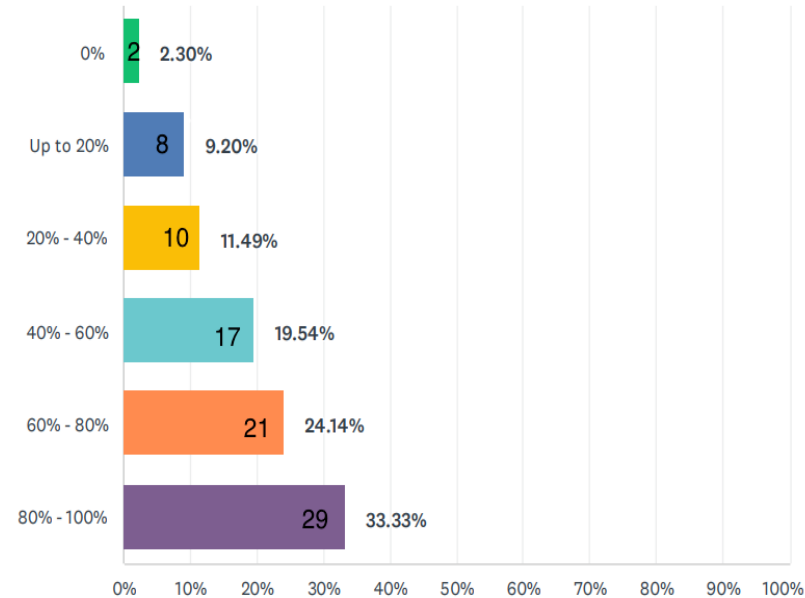
Inland Empire

Answered: 31



SCAG Region

Answered: 87

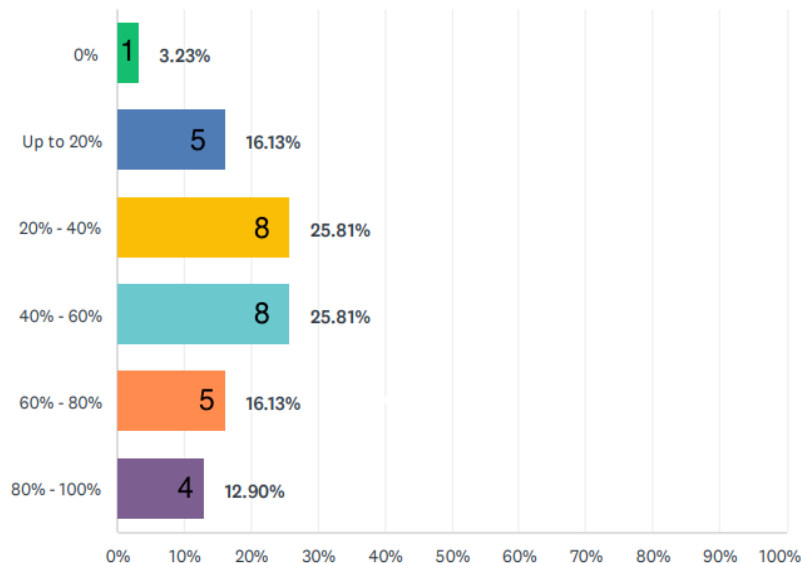


Public Agency and Service Provider – % Workers Could Work Remotely

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

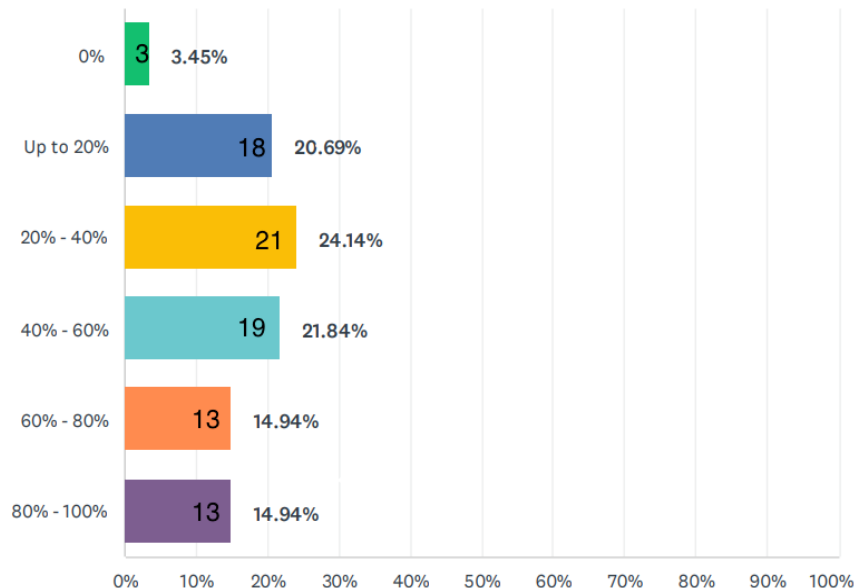
Inland Empire

Answered: 31



SCAG Region

Answered: 87

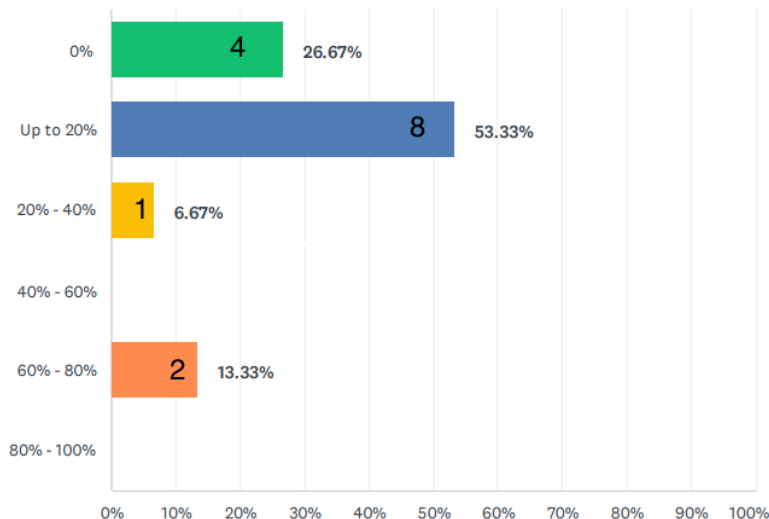


Education and Health Services - % Receiving Online Services Today

What percentage of your students attend classes or members and patients receive services online at the present time?

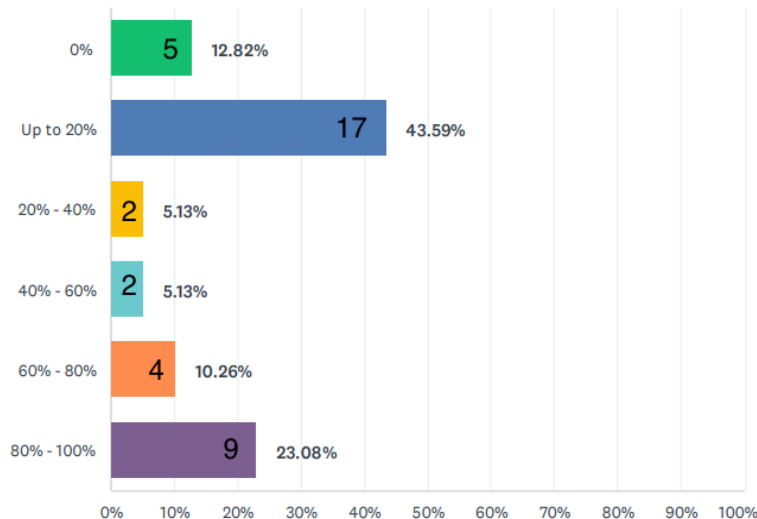
Inland Empire

Answered: 15



SCAG Region

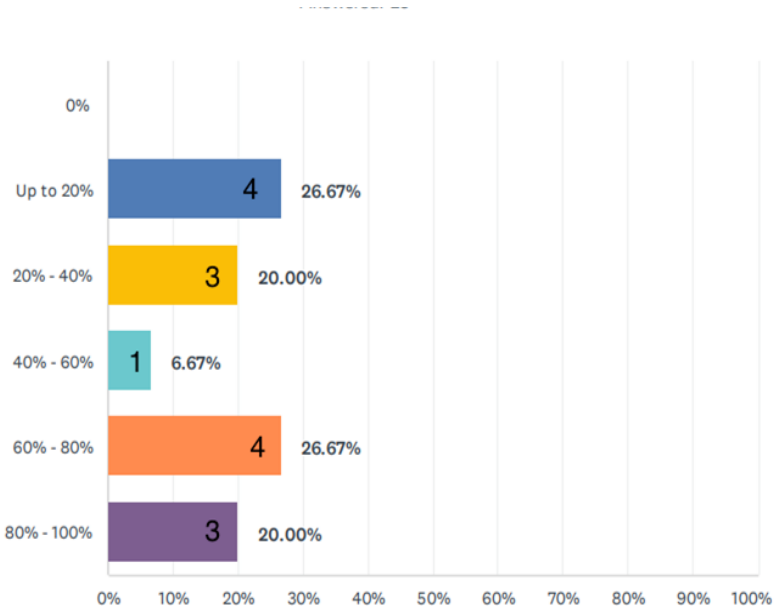
Answered: 39



Education and Health Services - % Who Could Receive Services Online

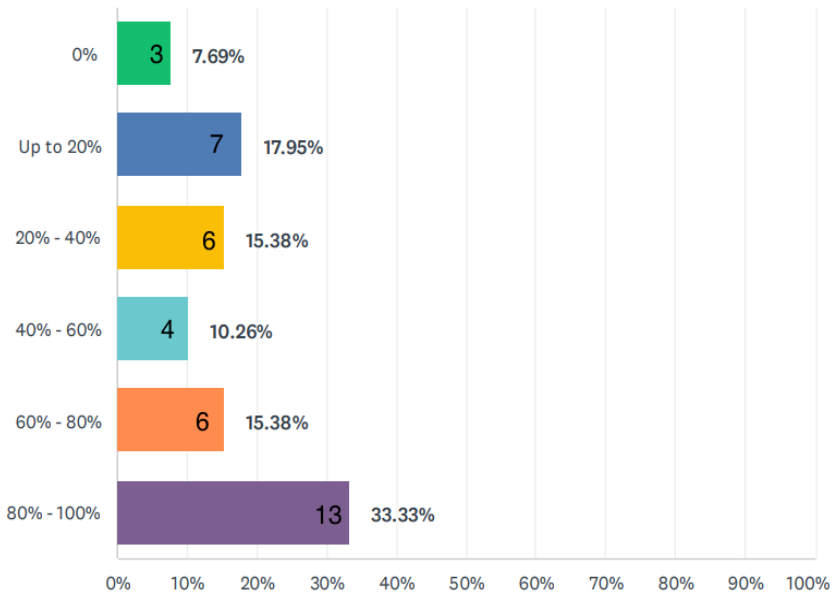
What is the optimal percentage of your students who could attend classes online or members and patients who could receive services online?

Inland Empire



SCAG Region

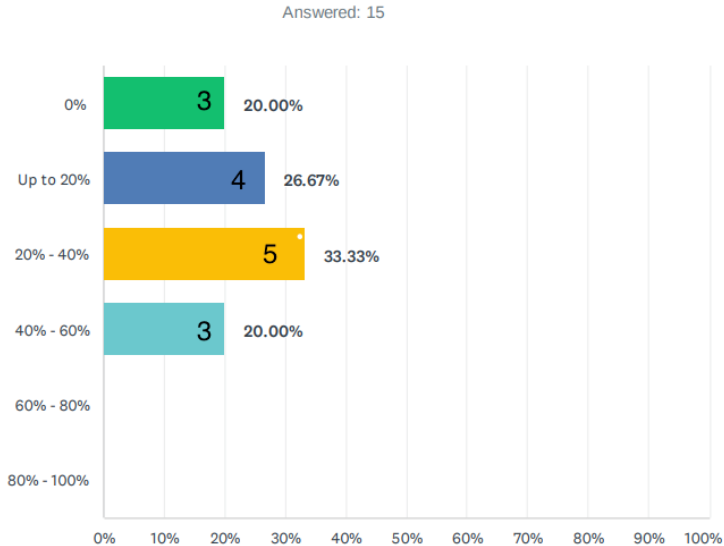
Answered: 39



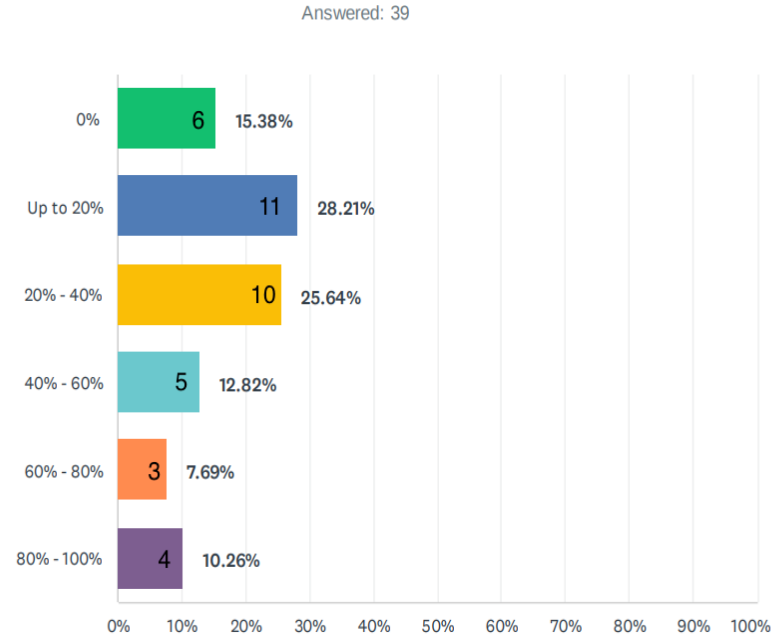
Education and Health Services - % Workers Who Could Be Remote

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

Inland Empire



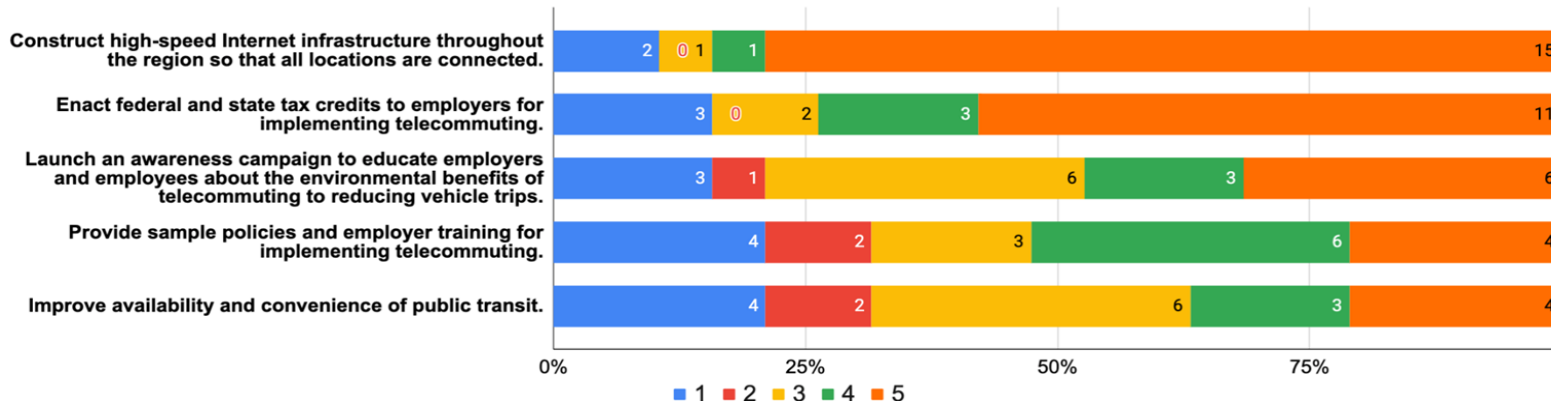
SCAG Region



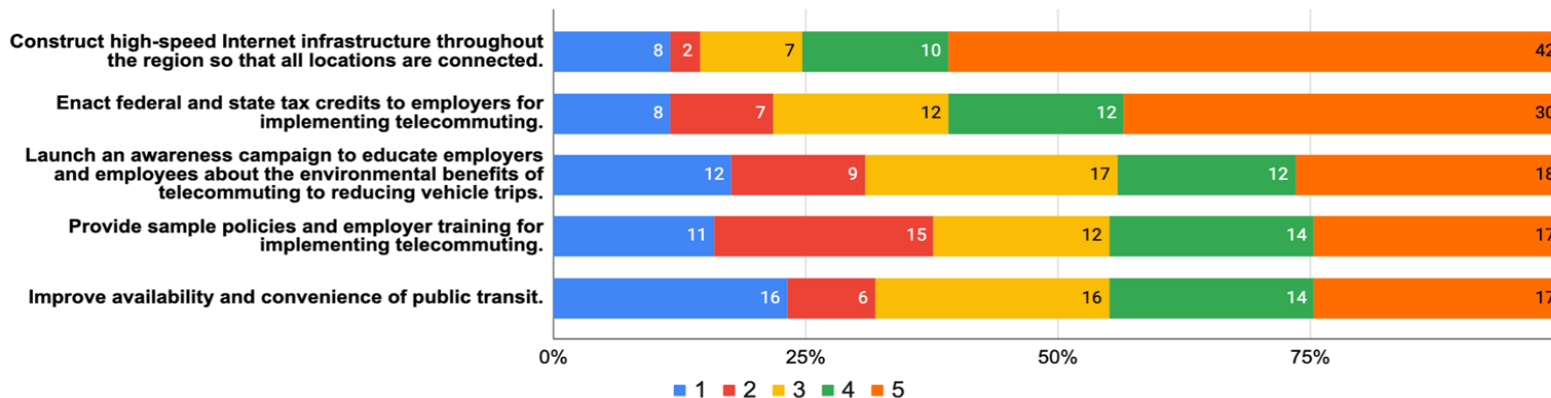
Private-Sector Employer – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees or vehicle trips related to other aspects of your business?

Inland
Empire



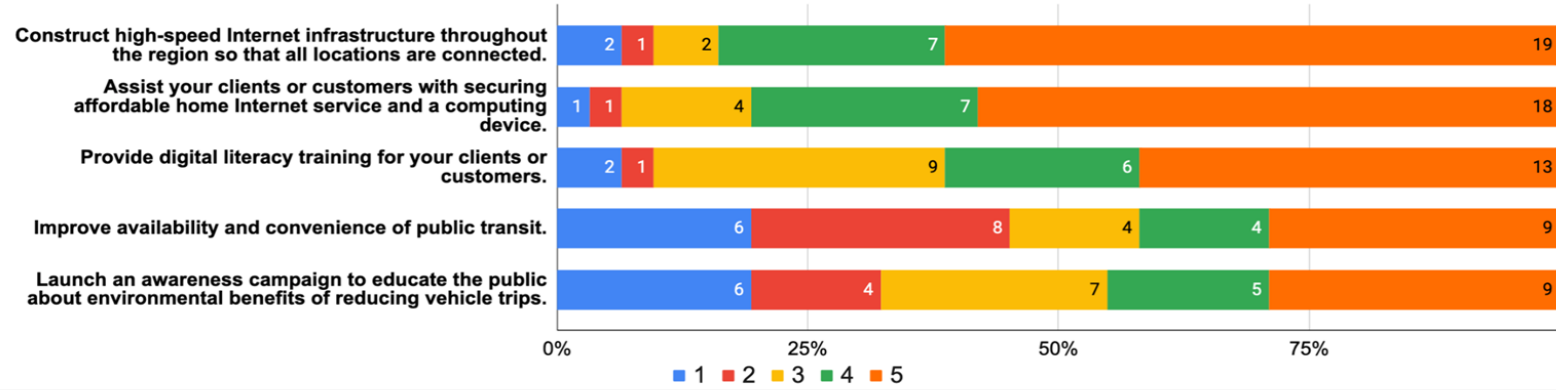
SCAG
Region



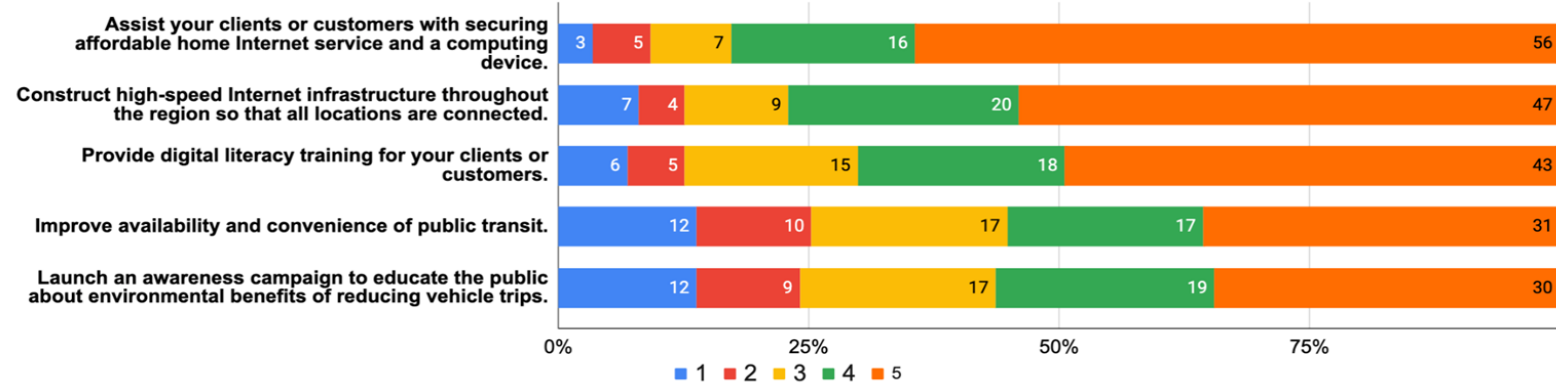
Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

Inland Empire



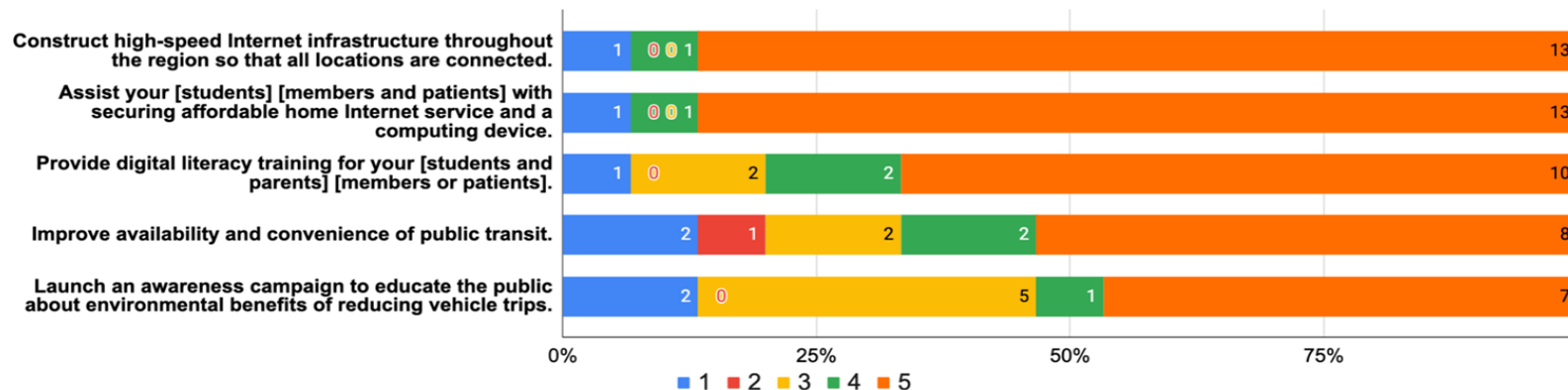
SCAG Region



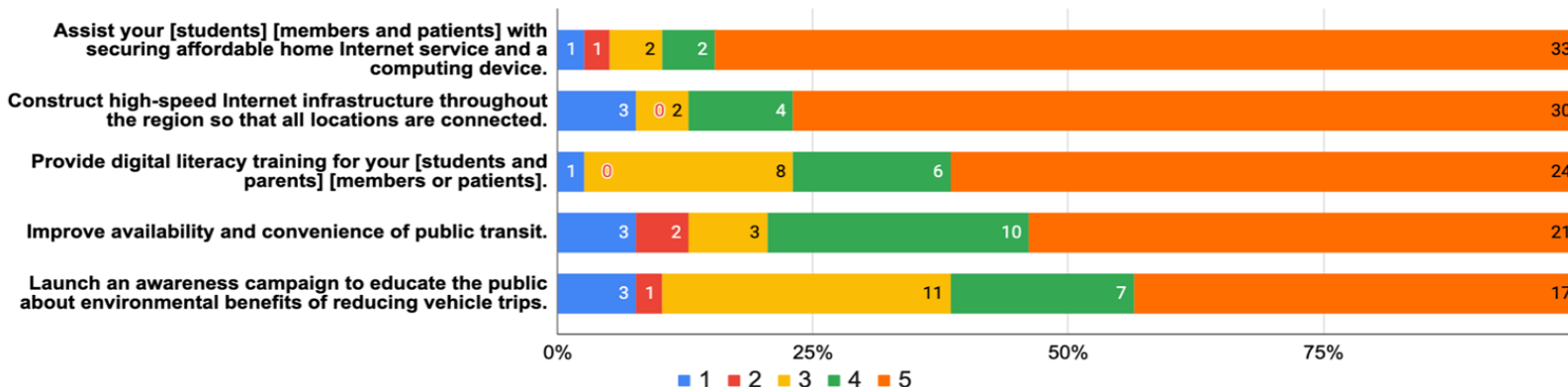
Education and Health Services – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

Inland
Empire



SCAG
Region



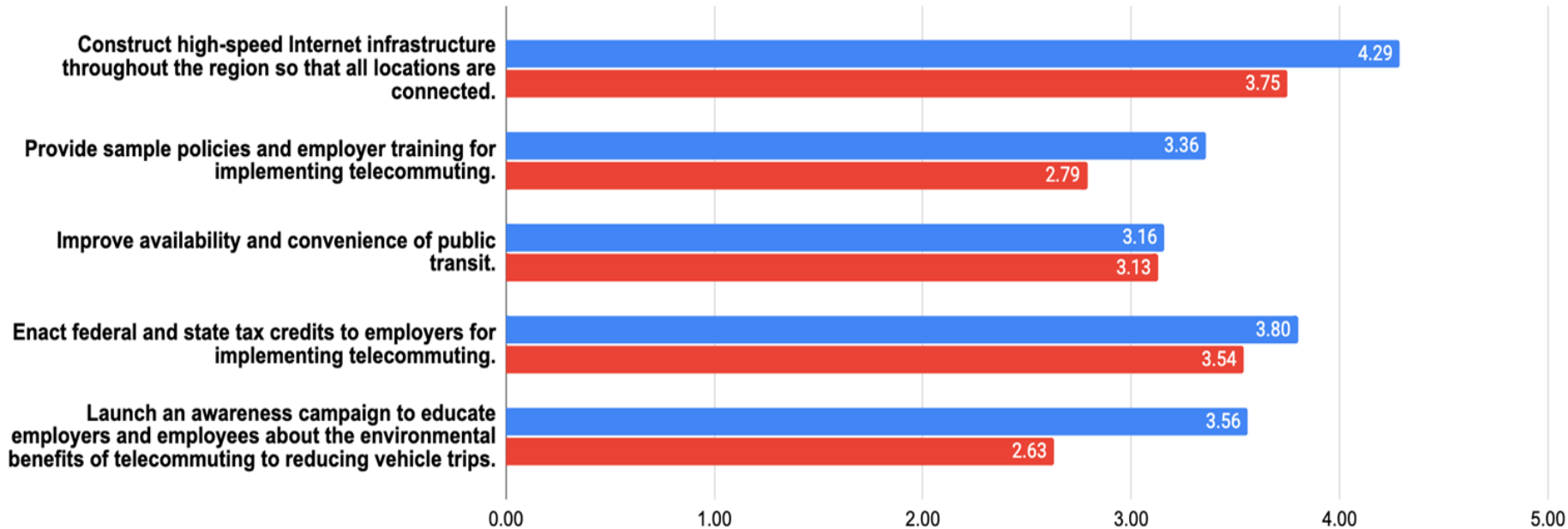
Top-Ranked Strategies by Stakeholder Group to Reduce Vehicle Trips

Strategy to Reduce Vehicle Trip Generation (and Related VMT and GHG)	Stakeholder Group	Percent of Responders Rating Strategy 4 or 5
Construct high-speed Internet infrastructure throughout the region so that all locations are connected.	Private-Sector Employer Business	75%
Assist your clients or customers with securing affordable home Internet service and a computing device.	Public Agency Non-Profit Service Provider	83%
Assist your students or member and patients with securing affordable home Internet service and a computing device.	Education Organization Healthcare Provider	92%

Private-Sector Employer – Strategies to Reduce Vehicle Trips

Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region

■ Policymakers (Weighted Average Rating) ■ Policy Advisor (Weighted Average Rating)



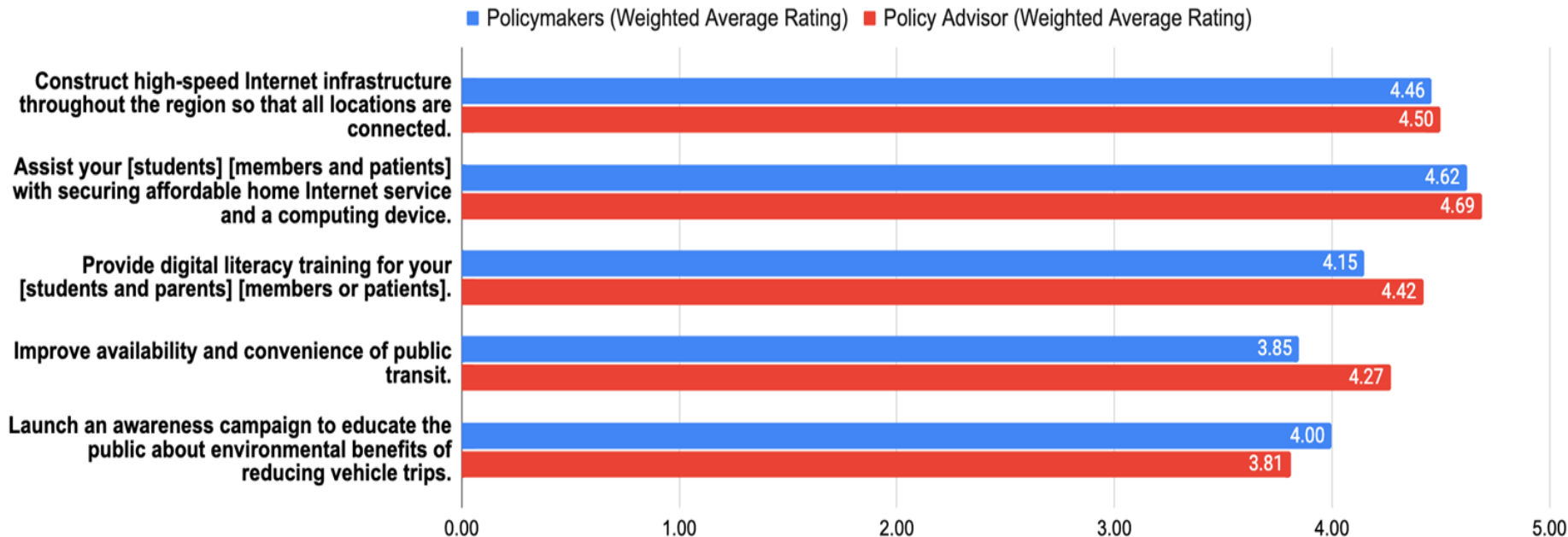
Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region



Education and Health Services – Strategies to Reduce Vehicle Trips

Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region



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