

# Caltrans Sustainable Communities Grant to Southern California Association of Governments Stakeholder Survey Results

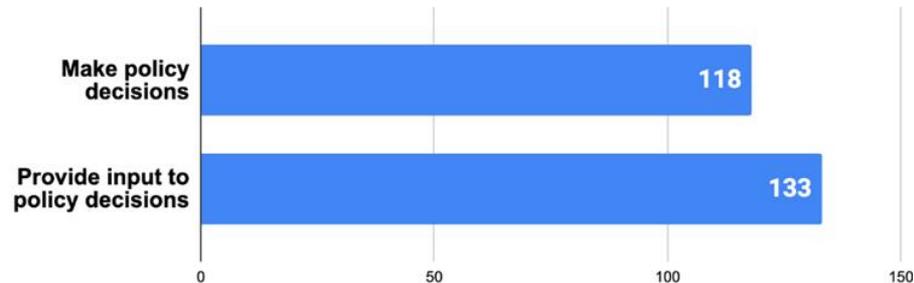


# SCAG Region - Overview of Stakeholders

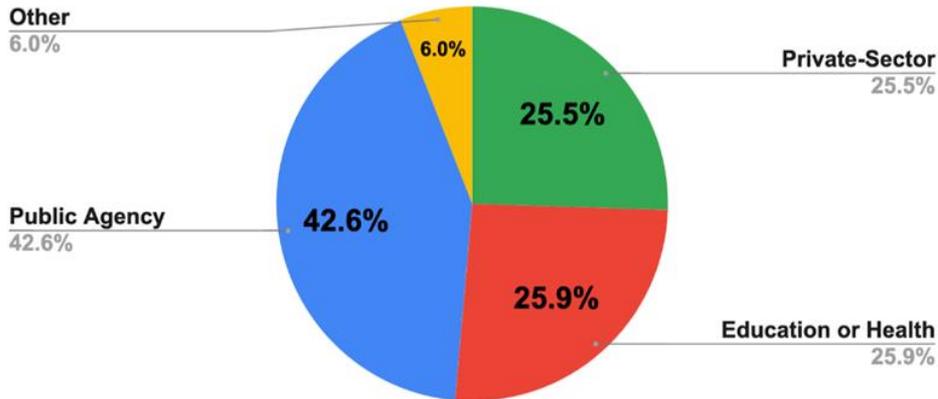
Total Respondents

# 251

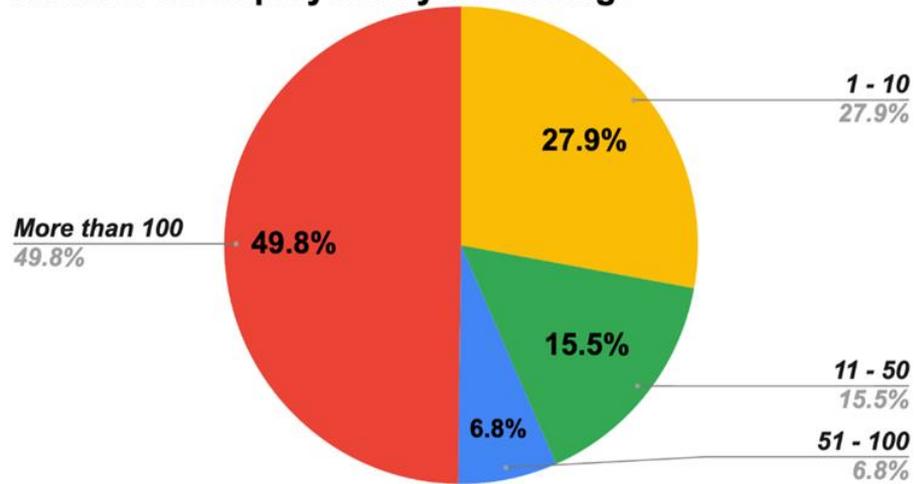
Role for Policy Decisions



Type of Organization Represented



Number of Employees by Percentage

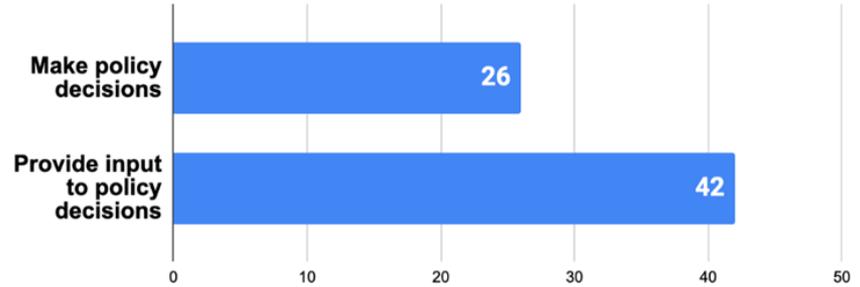


# Los Angeles - Overview of Stakeholders

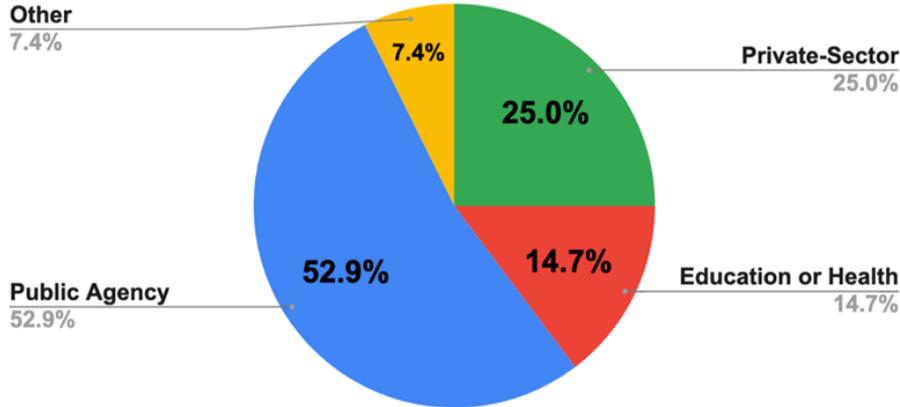
Total Respondents

68

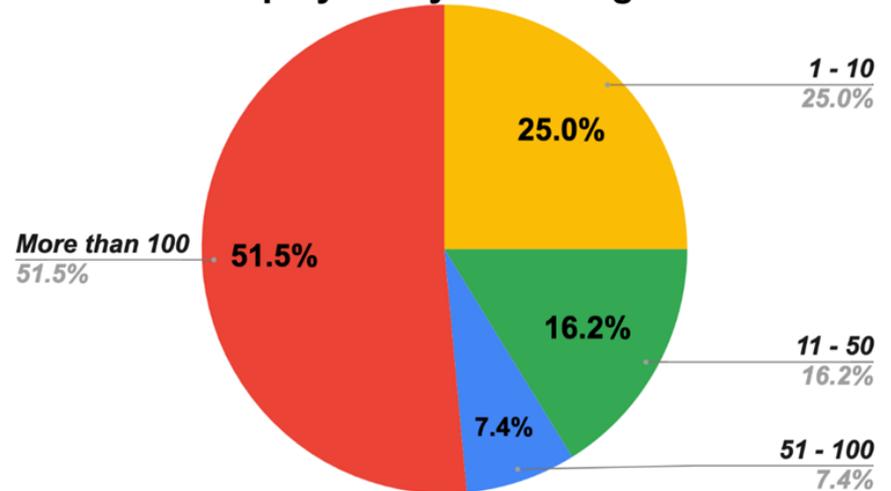
Role for Policy Decisions



Type of Organization Represented

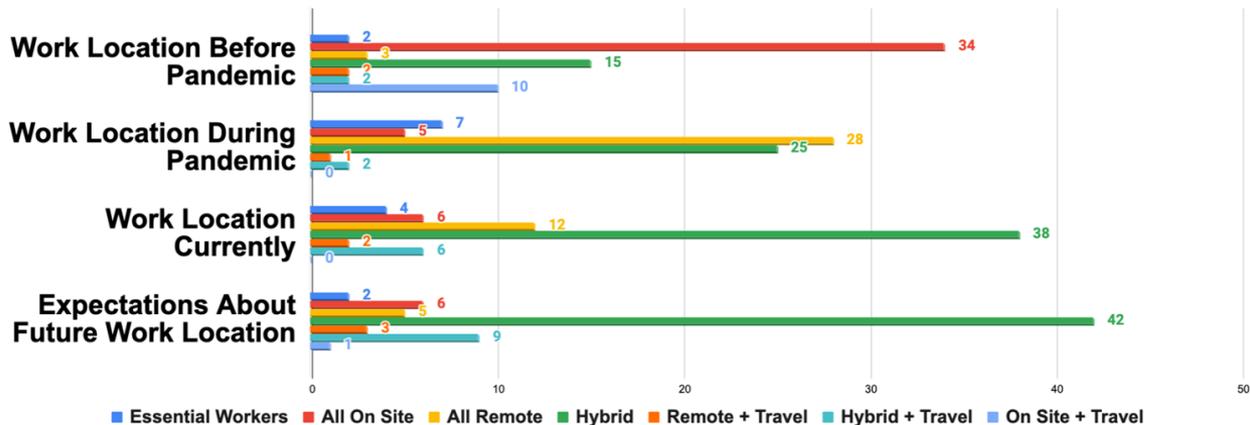


Number of Employees by Percentage

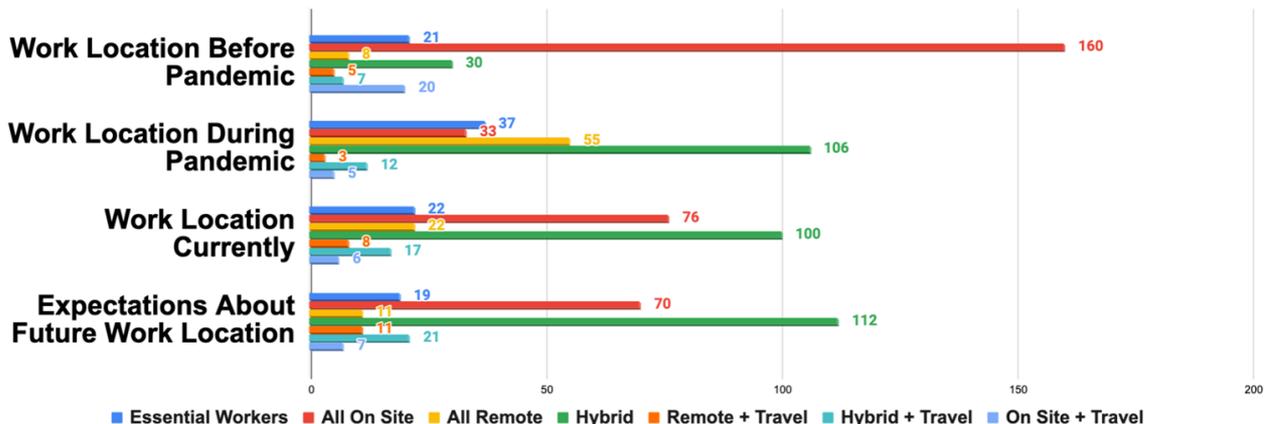


# Work Location Preferences in Time Relative to Pandemic

Los Angeles

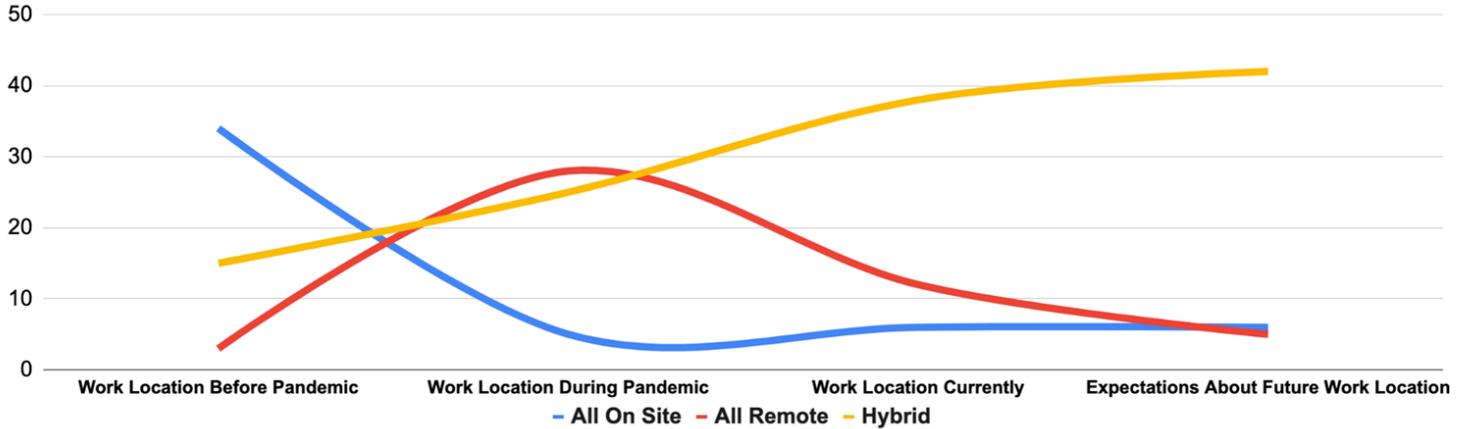


SCAG Region

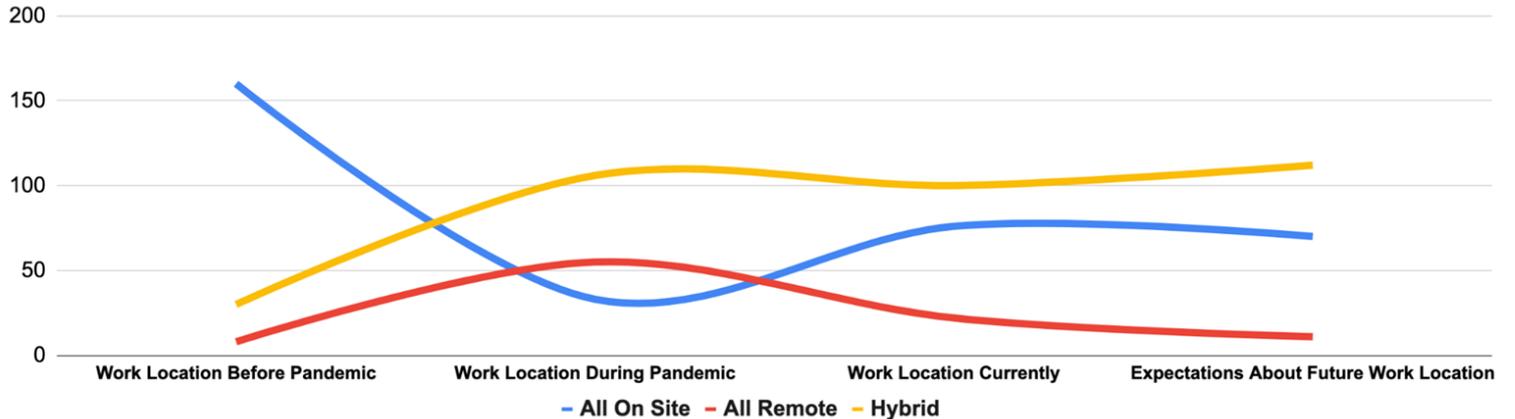


# Work Location Preferences Over Time - Pre-During-Post Pandemic

Los Angeles

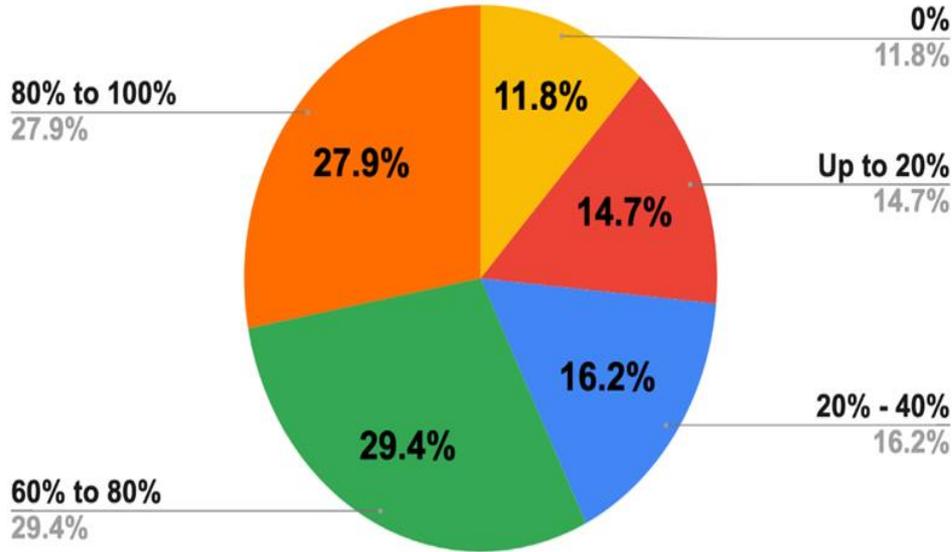


SCAG Region

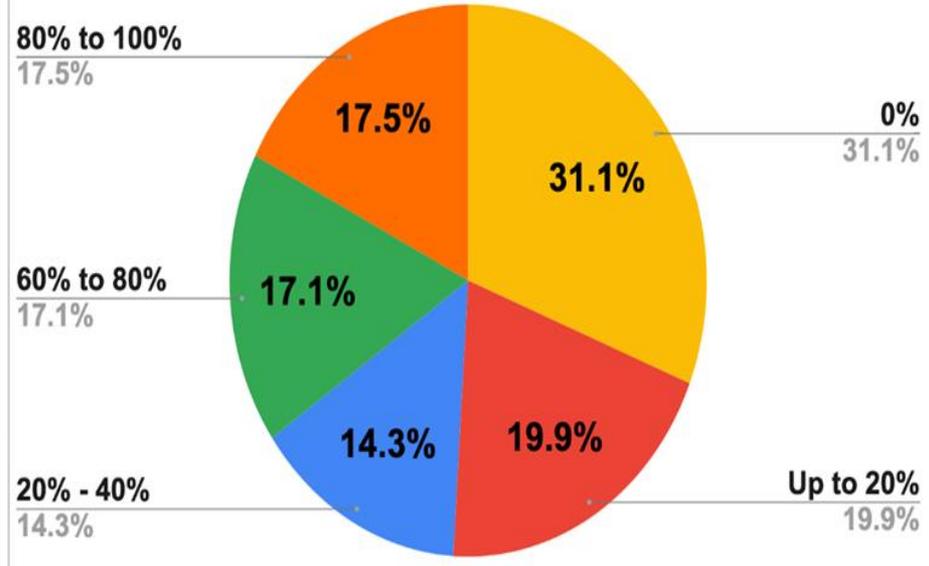


# Percentage of Employees that Work Remotely at the Present Time

## Los Angeles



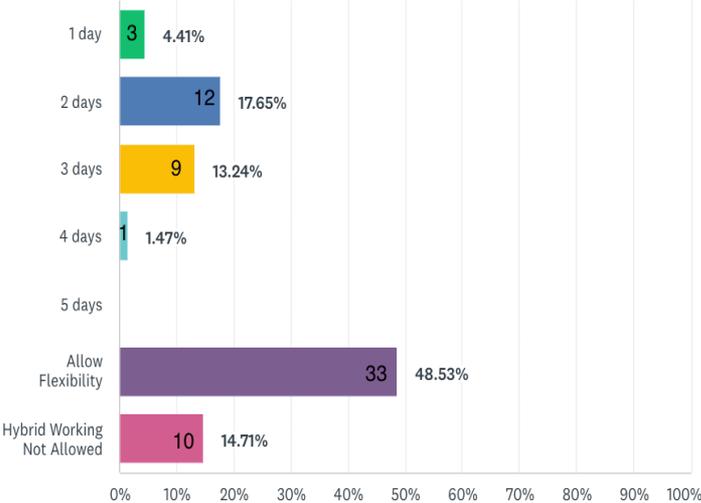
## SCAG Region



# Optimal Mix of Telecommuting Days for Employers Allowing for “Hybrid” Working Arrangement

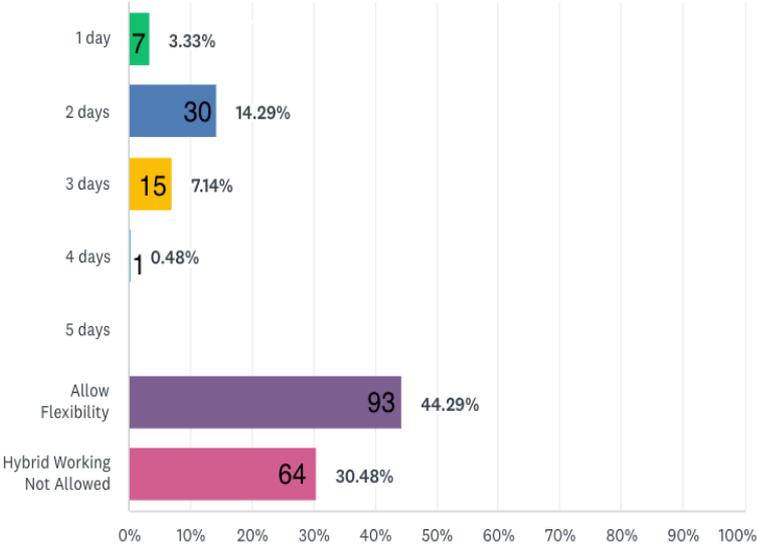
## Los Angeles

Answered: 68



## SCAG Region

Answered: 210

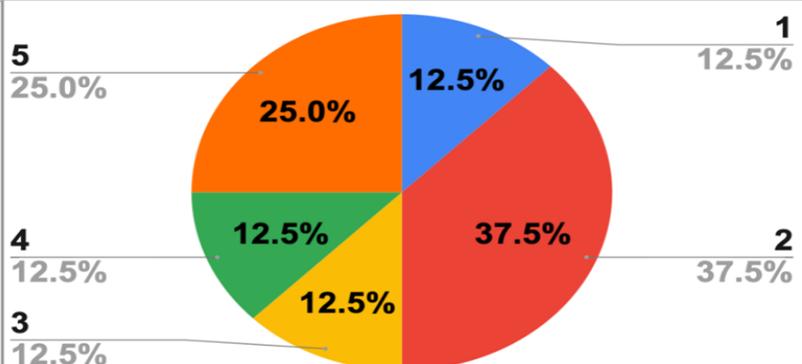
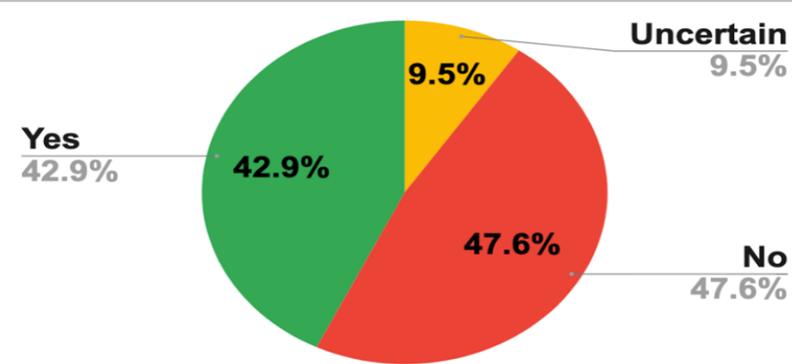


# Private-Sector Employer - Impact of Lack of High-Speed Internet

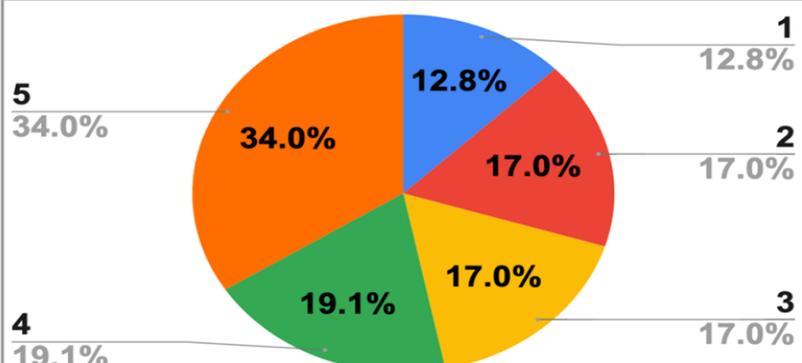
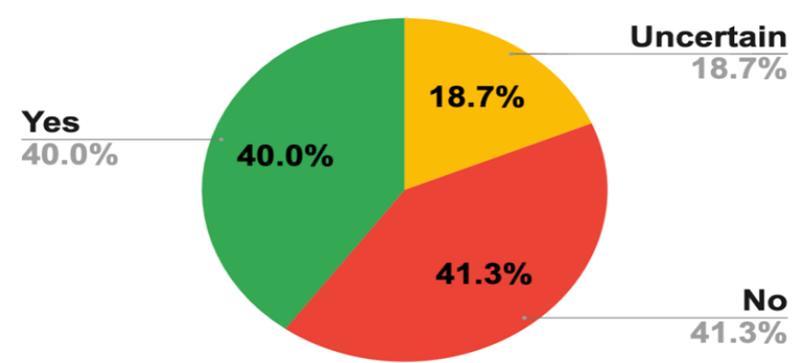
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely? (1 to 5 Scale)

Los Angeles



SCAG Region



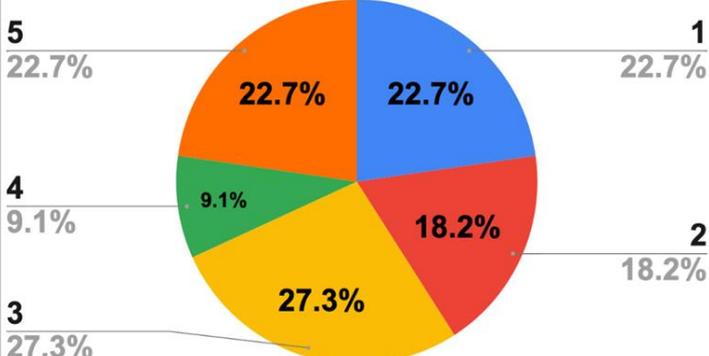
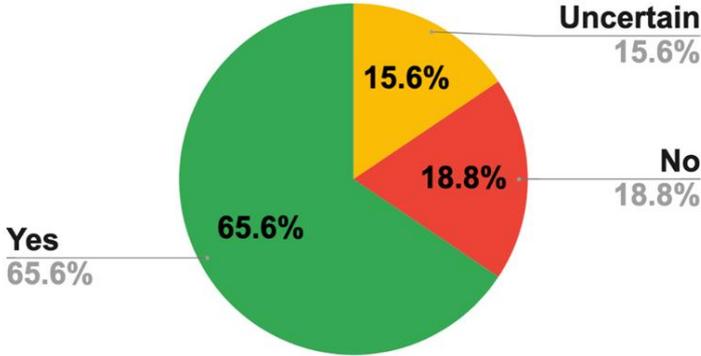
Note: For right-side question, 23.8% and 37.3% responded as "Not Applicable" for Inland Empire and SCAG region respectively

# Public Agency and Service Provider - Impact of Lack of High-Speed Internet

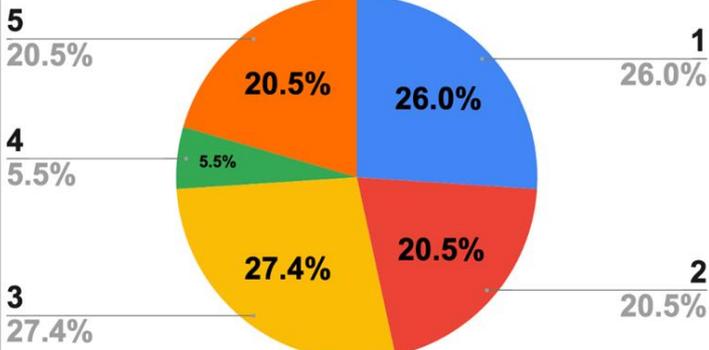
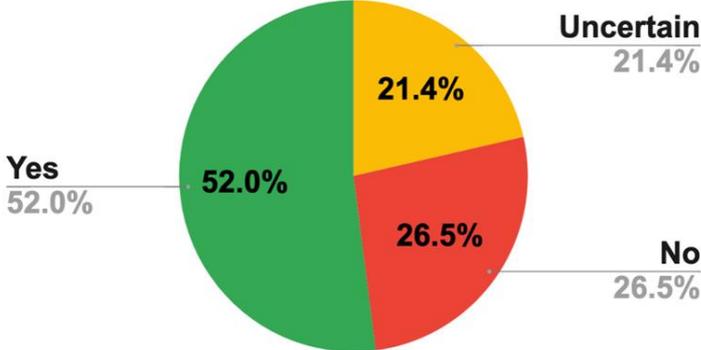
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?  
(1 to 5 Scale)

Los Angeles



SCAG Region



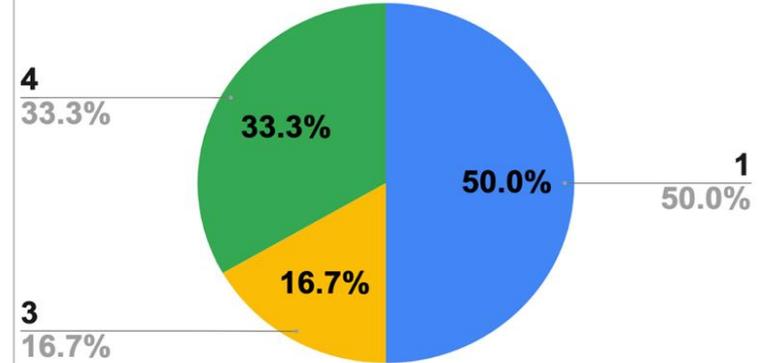
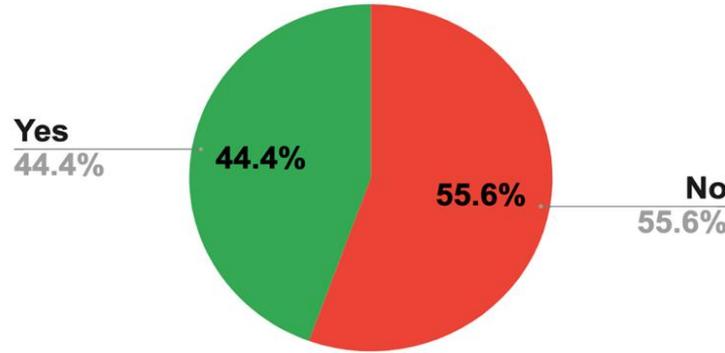
Note: For right-side question, 33.3% and 25.5% responded as "Not Applicable" for Inland Empire and SCAG region respectively

# Education and Health Provider - Impact of Lack of High-Speed Internet

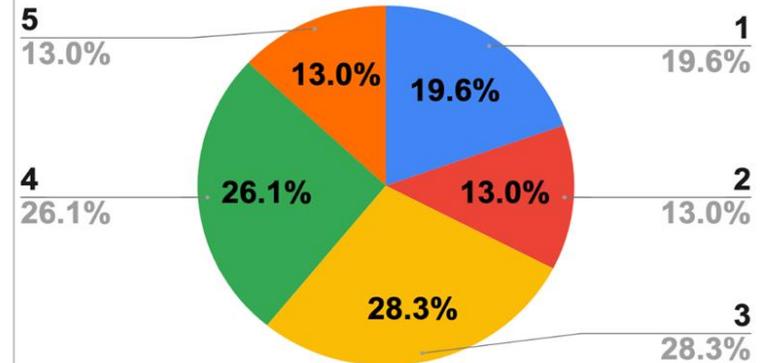
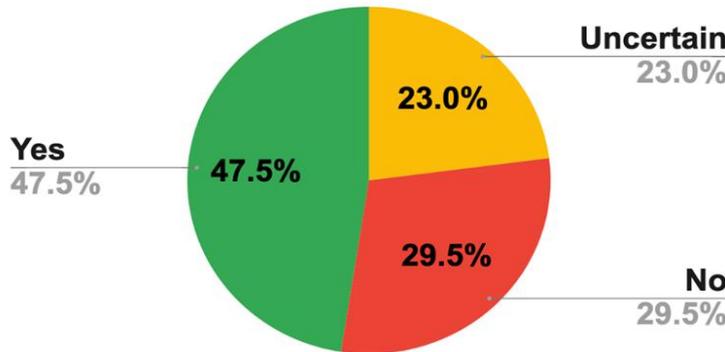
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of [students] [members or patients] who can receive your services online?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?  
(1 to 5 Scale)

Los Angeles



SCAG Region



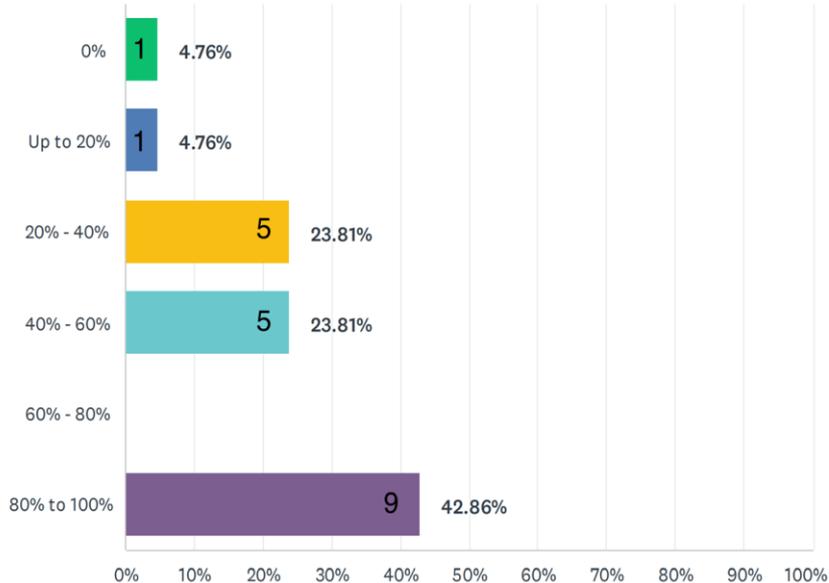
Note: For right-side question, 33.3% and 24.6% responded as "Not Applicable" for Inland Empire and SCAG region respectively

# Private-Sector Employer - % Employees Could Work Remotely

What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

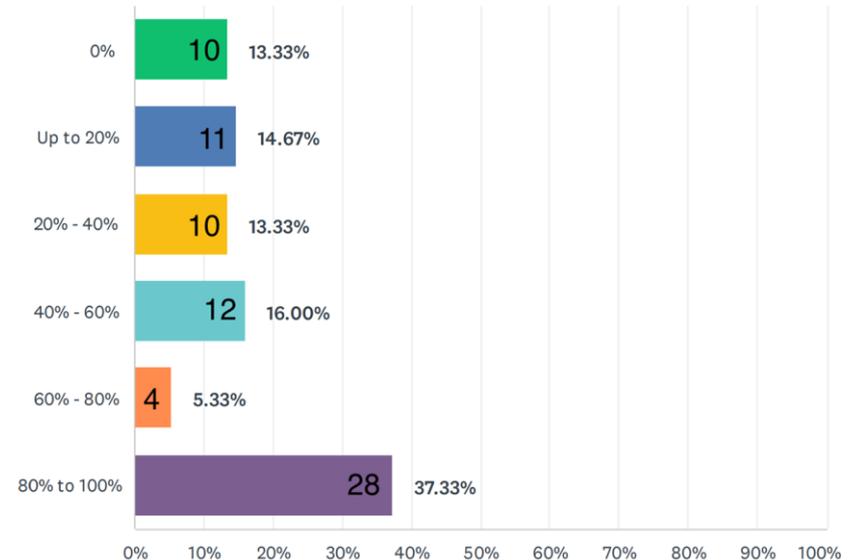
## Los Angeles

Answered: 21



## SCAG Region

Answered: 75

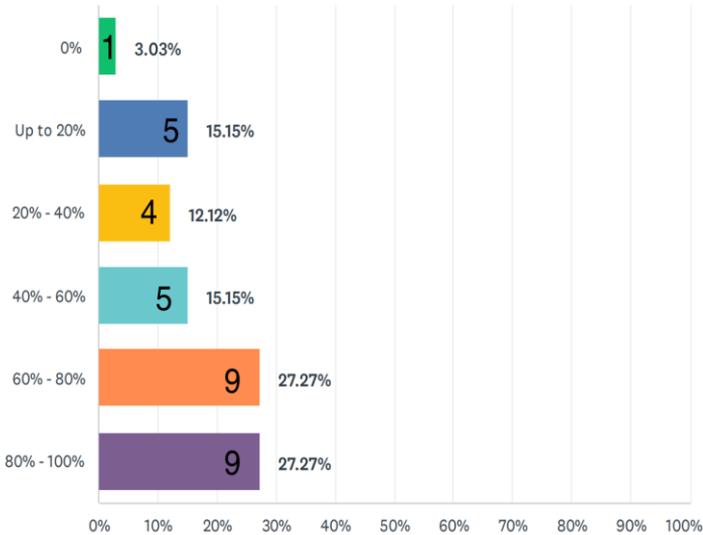


# Public Agency and Service Provider - % Clients Receiving Services Online

## What percentage of your clients or customers receive services online at the present time?

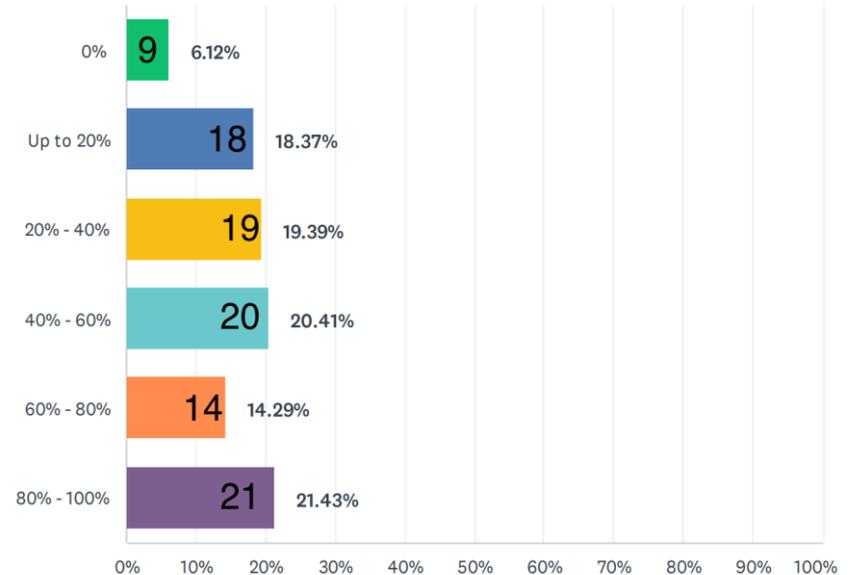
### Los Angeles

Answered: 33



### SCAG Region

Answered: 98

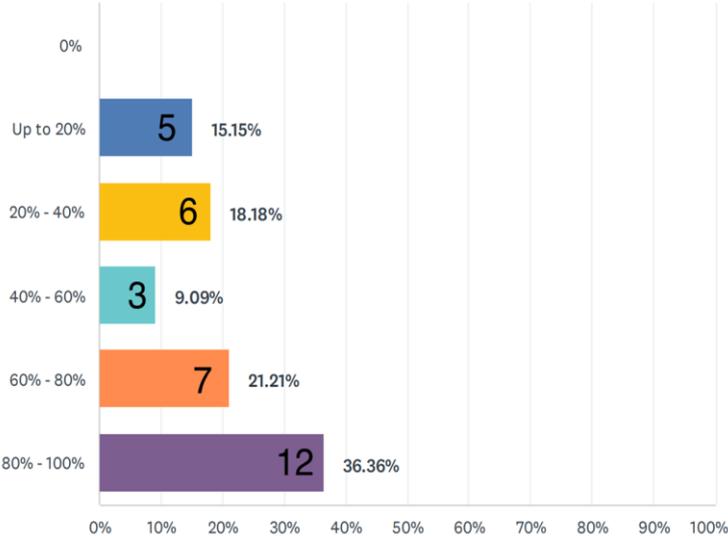


# Public Agency and Service Provider - % Clients Could Receive Services Online

## What is the optimal percentage of your clients or customers who could receive services online?

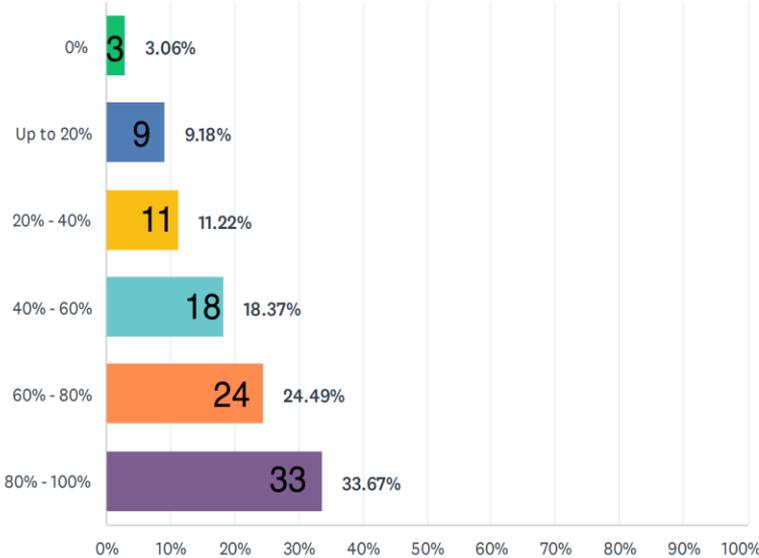
### Los Angeles

Answered: 33



### SCAG Region

Answered: 98

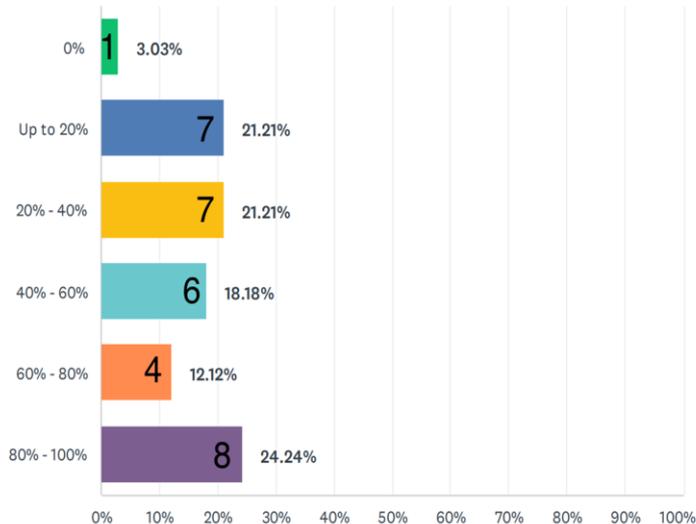


# Public Agency and Service Provider – % Workers Could Work Remotely

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

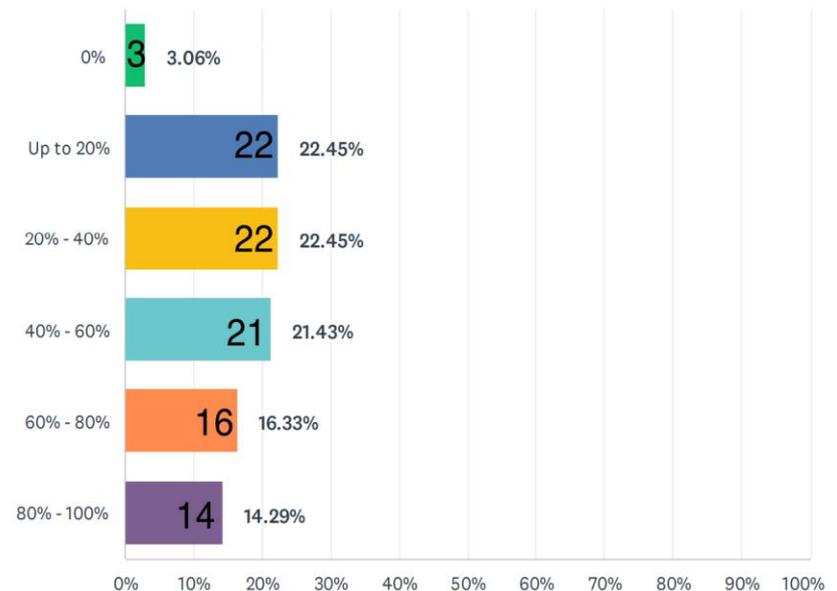
## Los Angeles

Answered: 33



## SCAG Region

Answered: 98

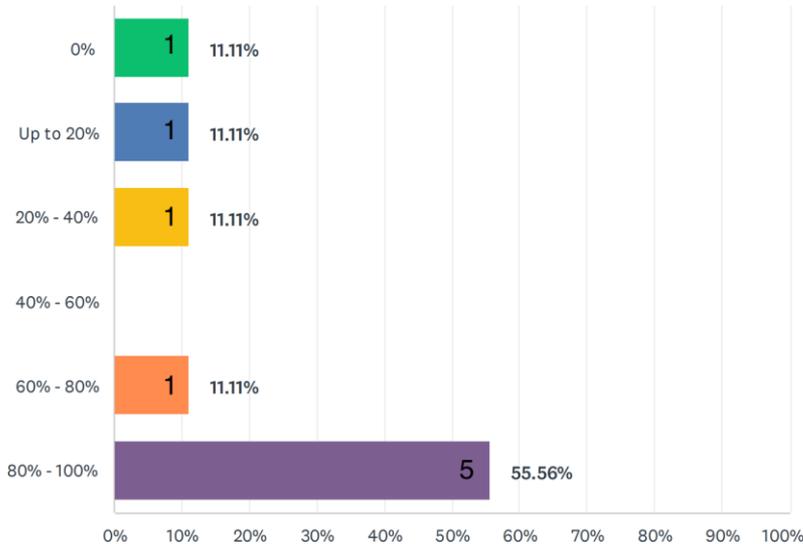


# Education and Health Services - % Receiving Online Services Today

What percentage of your students attend classes or members and patients receive services online at the present time?

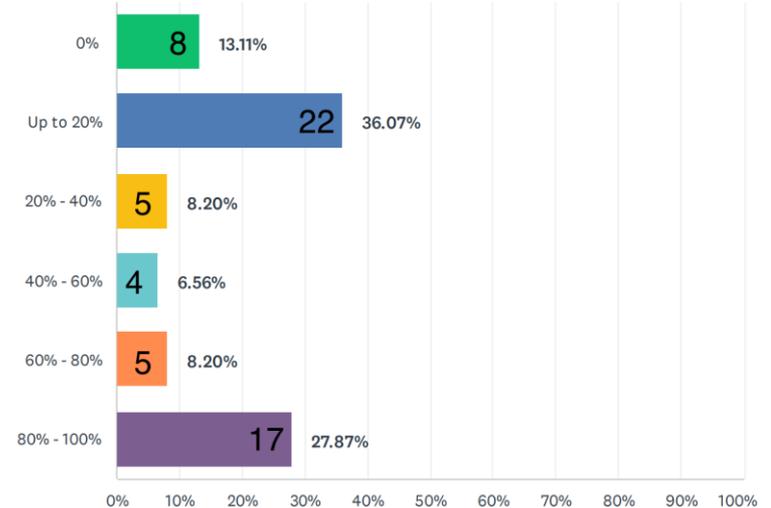
## Los Angeles

Answered: 9



## SCAG Region

Answered: 61

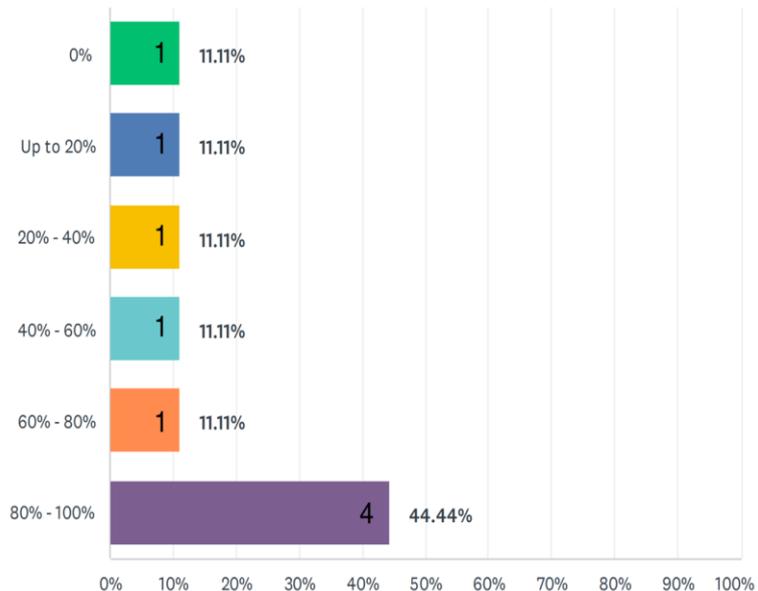


# Education and Health Services - % Who Could Receive Services Online

What is the optimal percentage of your students who could attend classes online or members and patients who could receive services online?

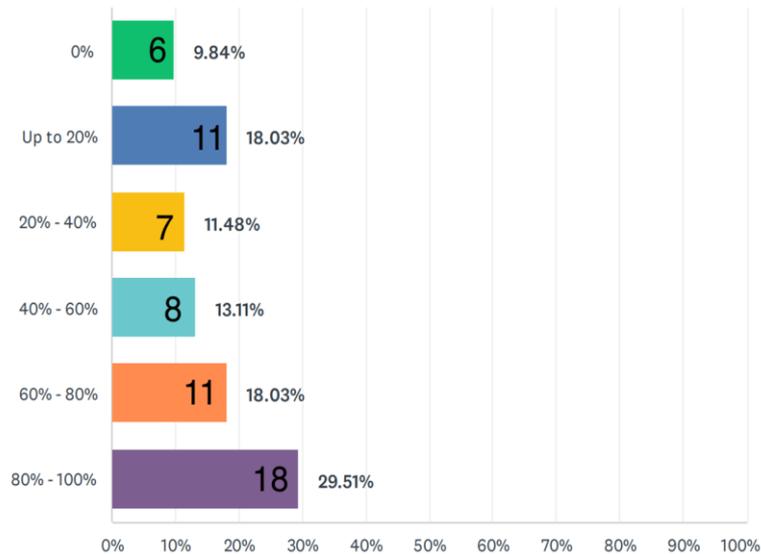
## Los Angeles

Answered: 9



## SCAG Region

Answered: 61

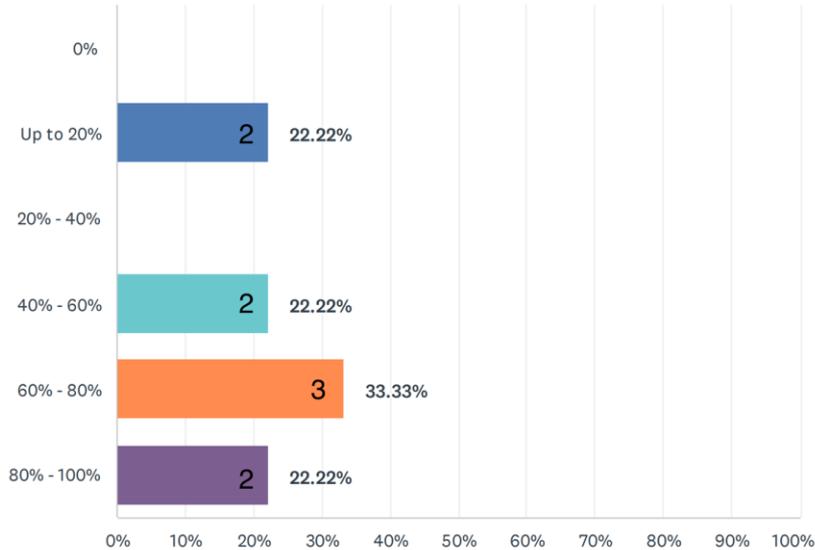


# Education and Health Services - % Workers Who Could Be Remote

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

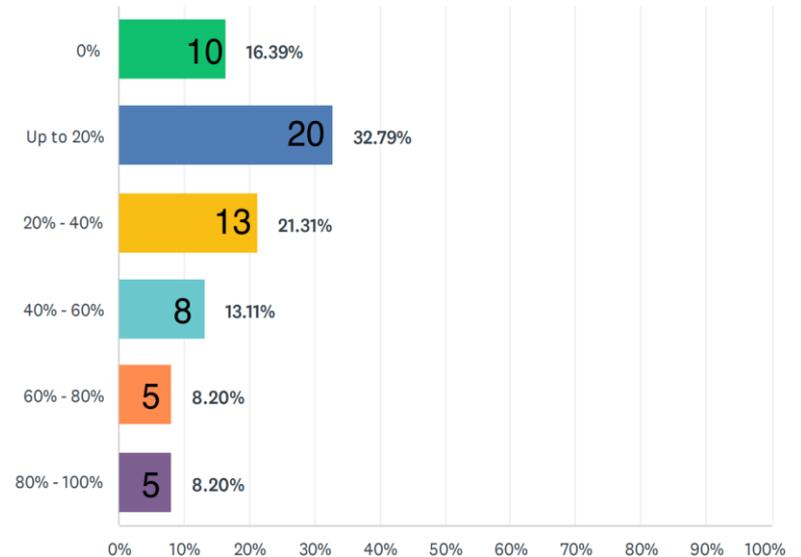
## Los Angeles

Answered: 9



## SCAG Region

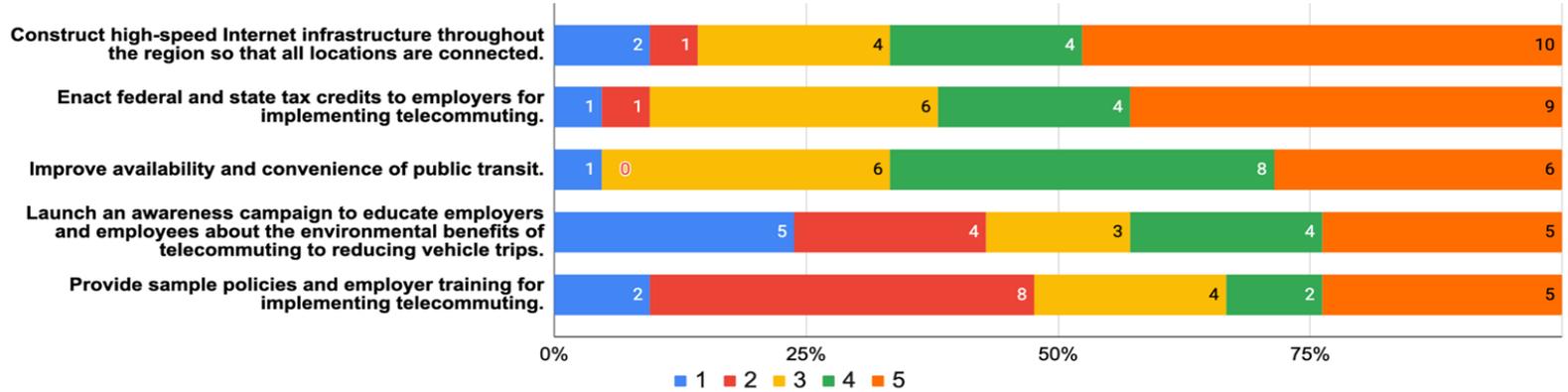
Answered: 61



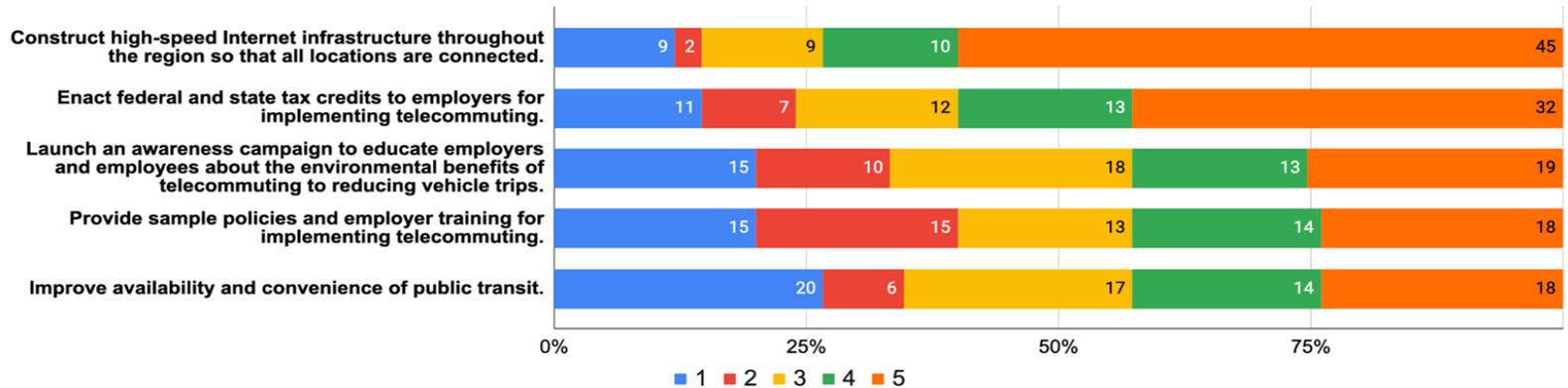
# Private-Sector Employer – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees or vehicle trips related to other aspects of your business?

Los Angeles



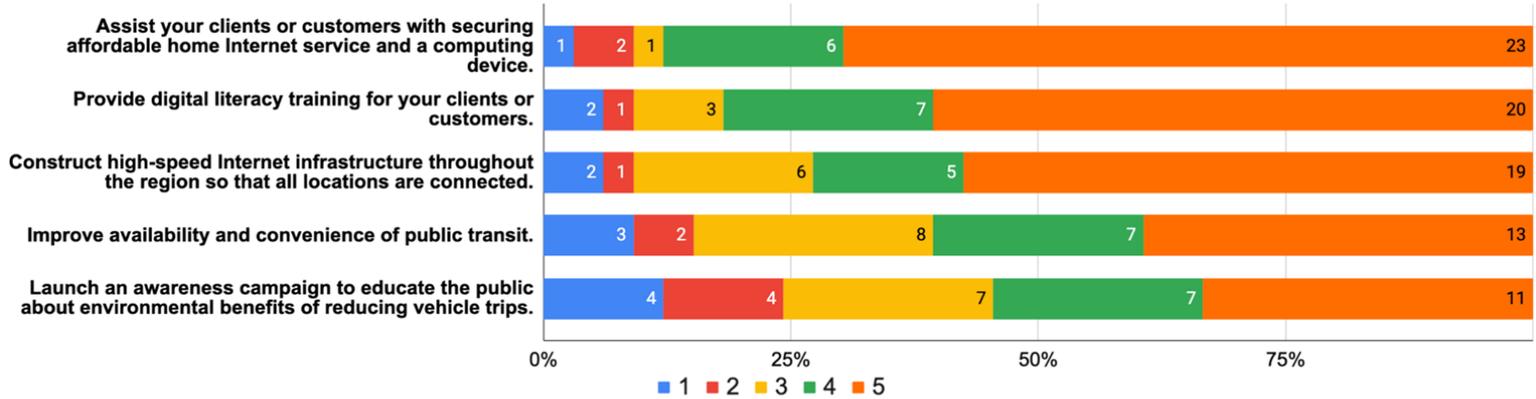
SCAG Region



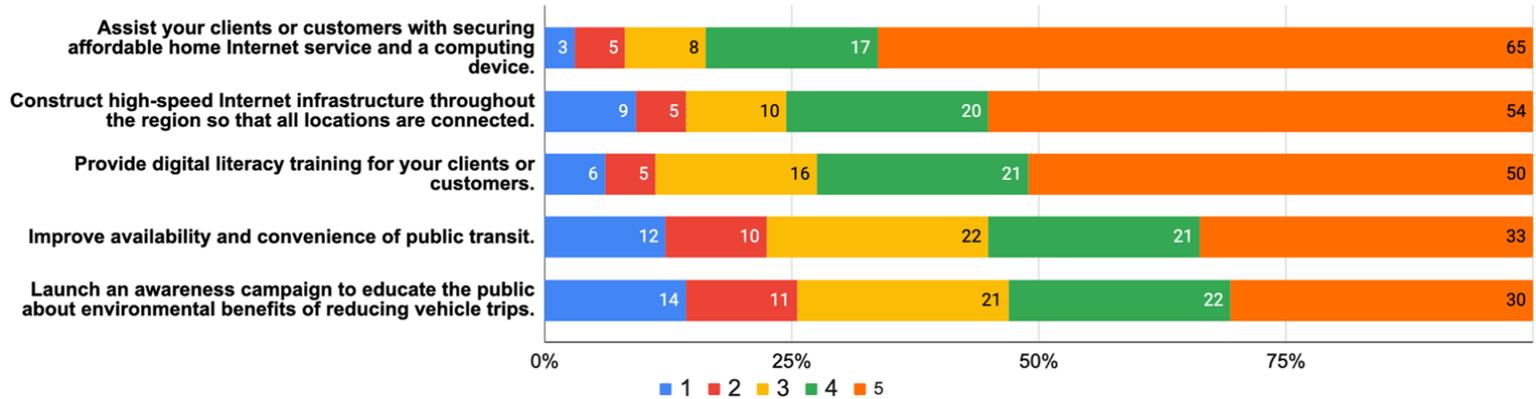
# Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

Los Angeles



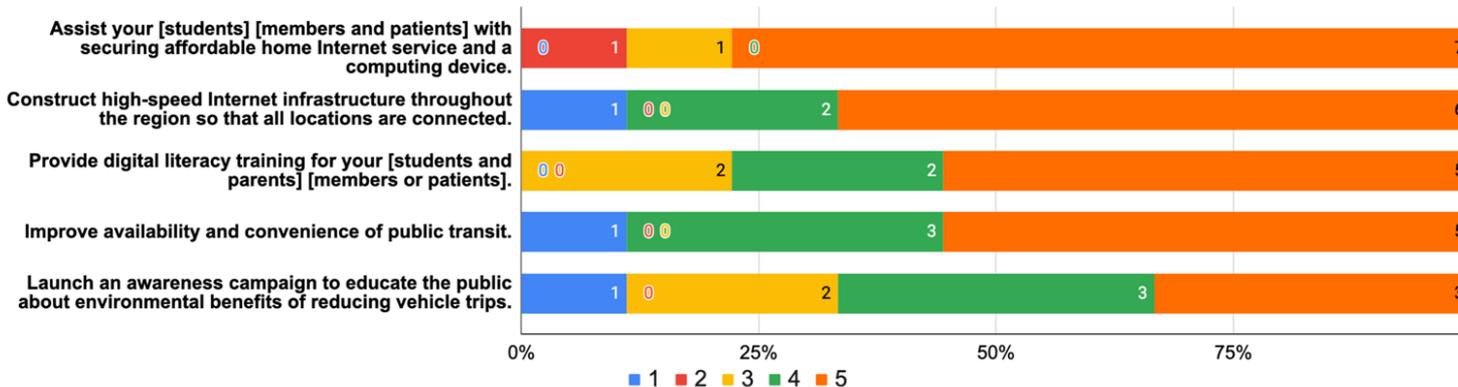
SCAG Region



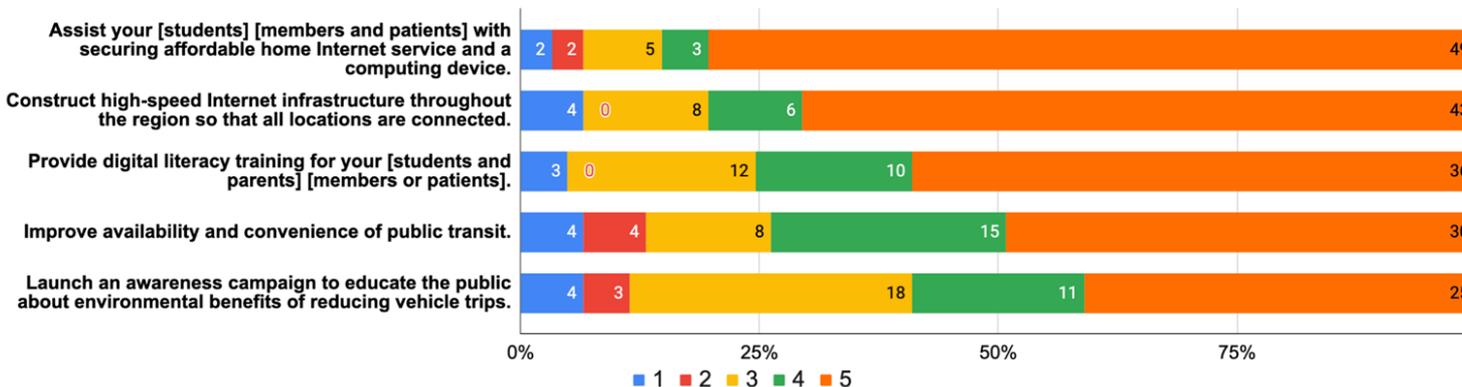
# Education and Health Services – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

Los Angeles



SCAG Region



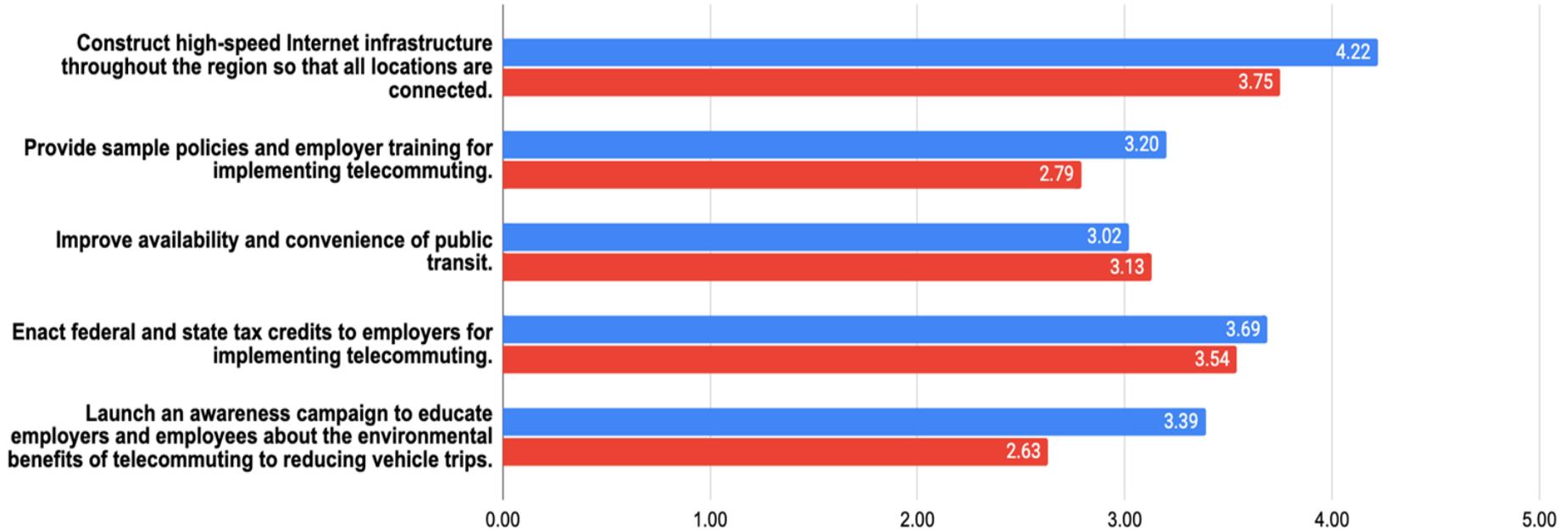
# Top-Ranked Strategies by Stakeholder Group to Reduce Vehicle Trips

<b>Strategy to Reduce Vehicle Trip Generation</b> (and Related VMT and GHG)	<b>Stakeholder Group</b>	<b>Percent of Responders Rating Strategy 4 or 5</b>
Improve availability and convenience of public transit.	Private-Sector Employer Business	67%
Assist your clients or customers with securing affordable home Internet service and a computing device.	Public Agency Non-Profit Service Provider	87%
Construct high-speed Internet infrastructure throughout the region so that all locations are connected.  Improve availability and convenience of public transit.	Education Organization Healthcare Provider	89%

# Private-Sector Employer – Strategies to Reduce Vehicle Trips

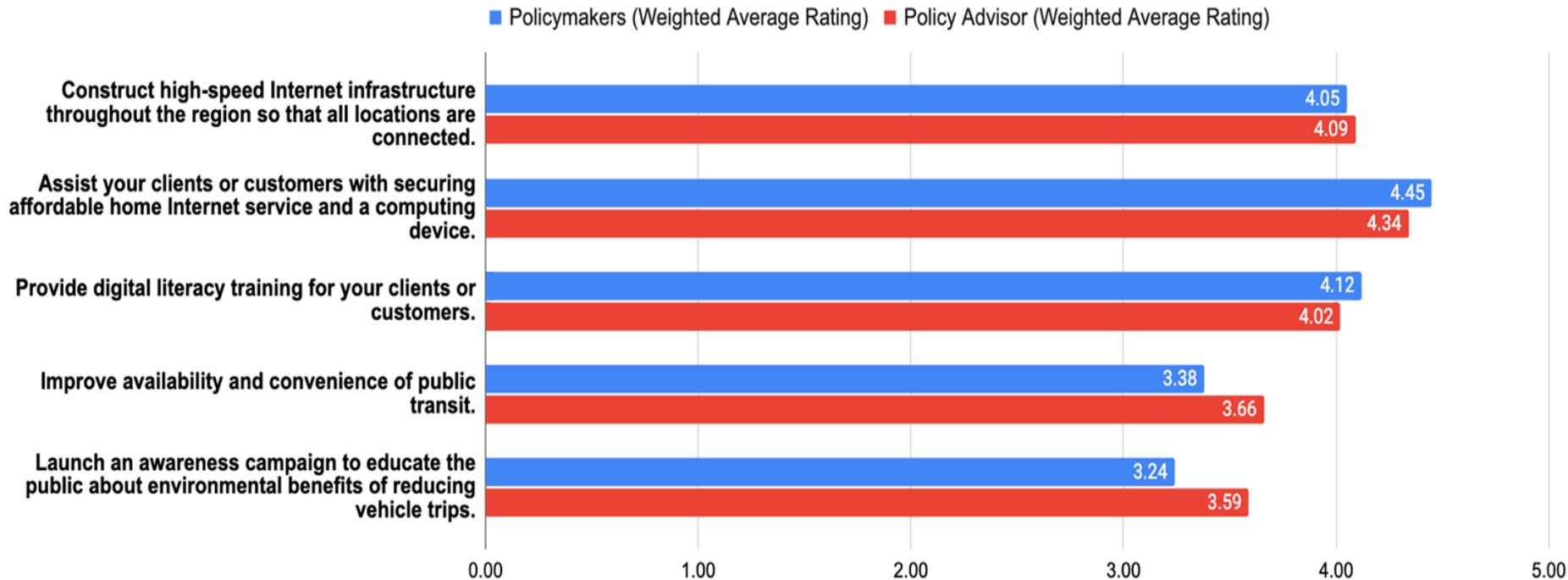
Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region

■ Policymakers (Weighted Average Rating) ■ Policy Advisor (Weighted Average Rating)



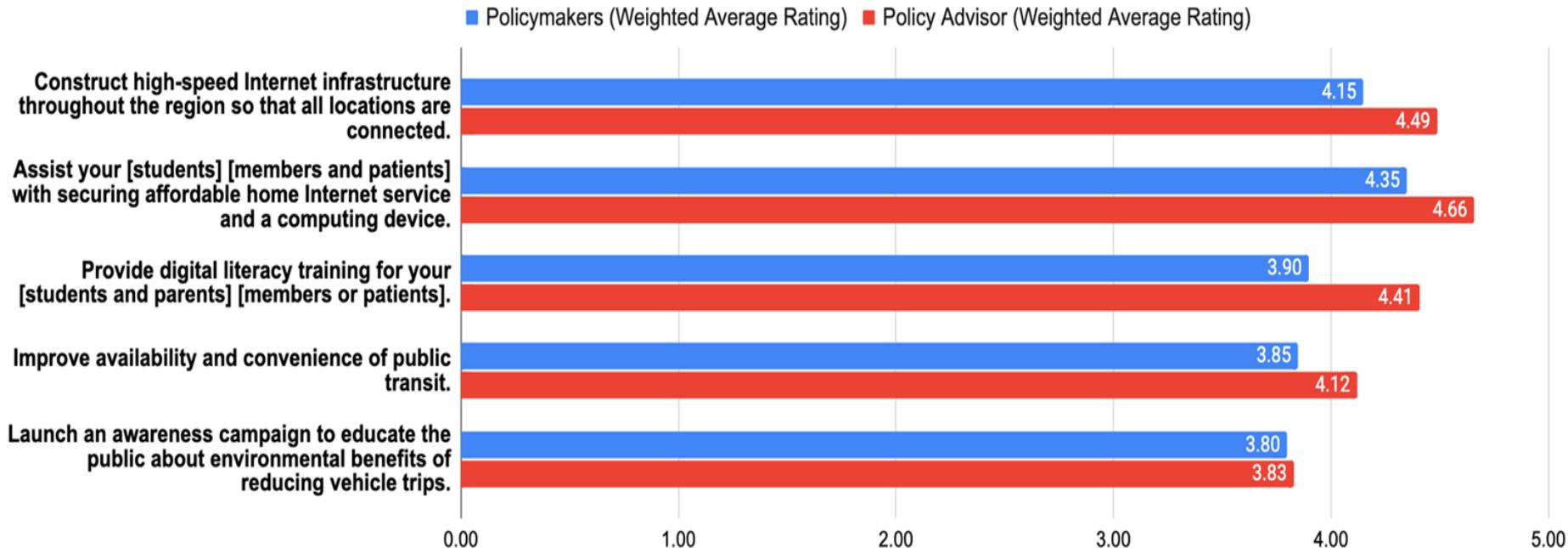
# Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

## Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region



# Education and Health Services – Strategies to Reduce Vehicle Trips

Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region



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