# Caltrans Sustainable Communities Grant to Southern California Association of Governments Stakeholder Survey Results











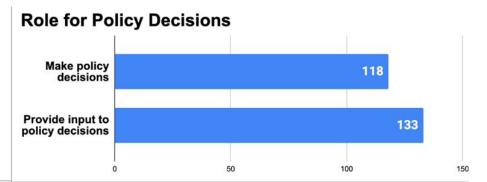


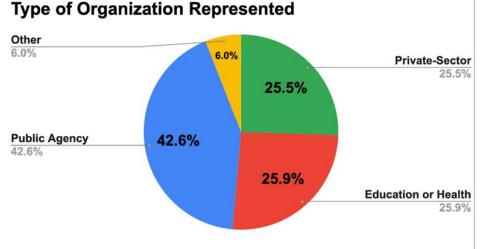


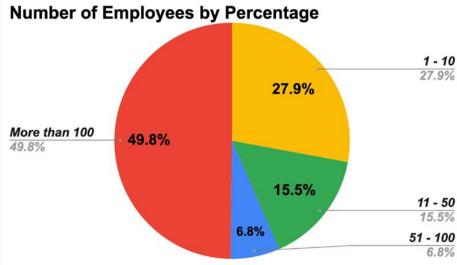
## **SCAG** Region - Overview of Stakeholders

**Total Respondents** 

251



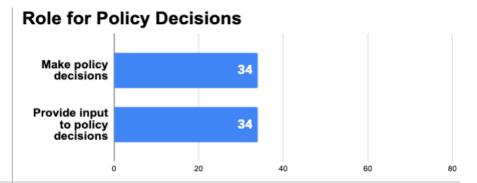


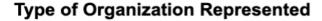


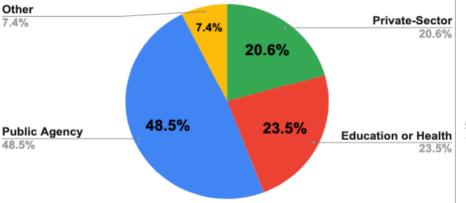
## **Inland Empire - Overview of Stakeholders**

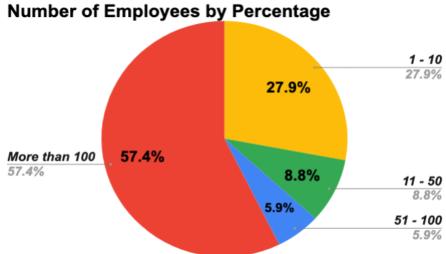


68



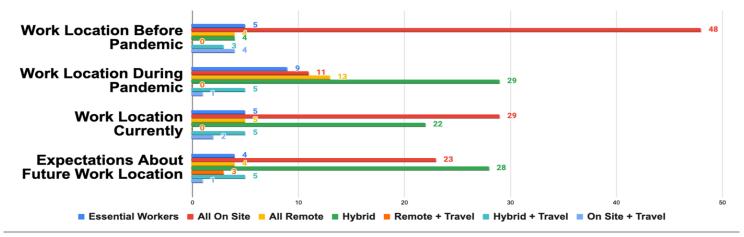


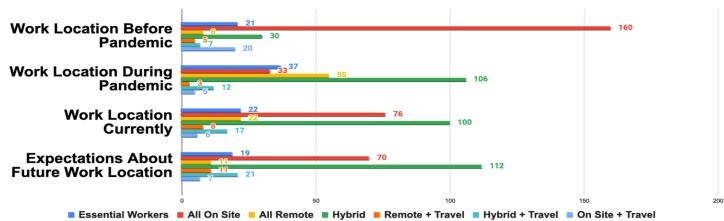




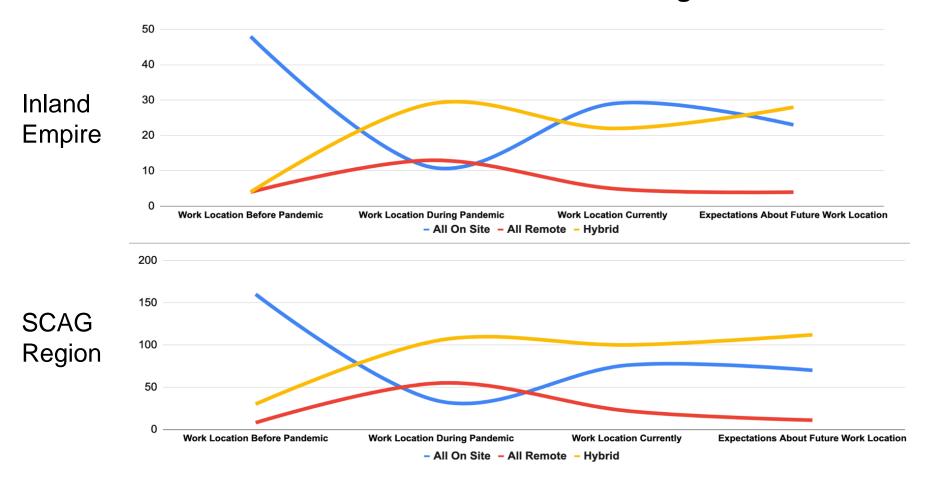
#### Work Location Preferences in Time Relative to Pandemic

Inland Empire

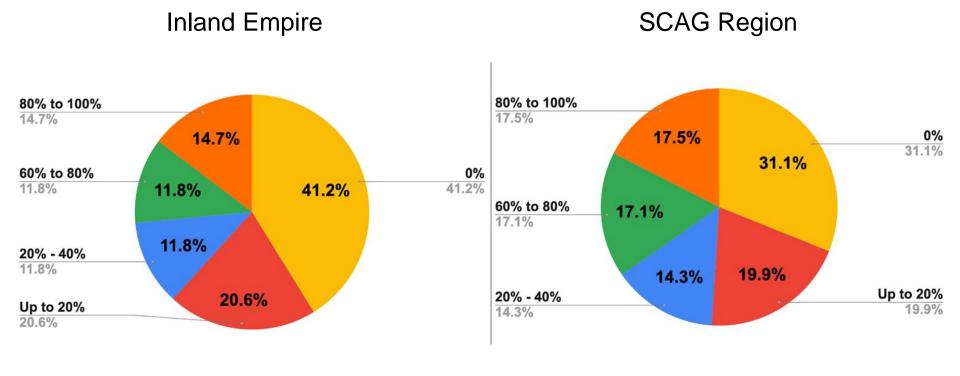




#### **Work Location Preferences Over Time - Pre-During-Post Pandemic**



#### Percentage of Employees that Work Remotely at the Present Time

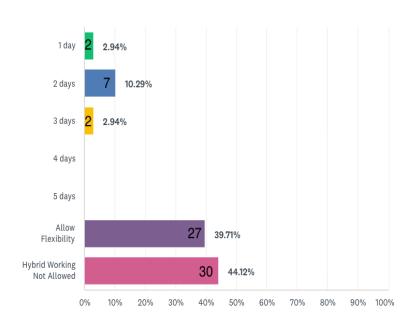


## Optimal Mix of Telecommuting Days for Employers Allowing for "Hybrid" Working Arrangement

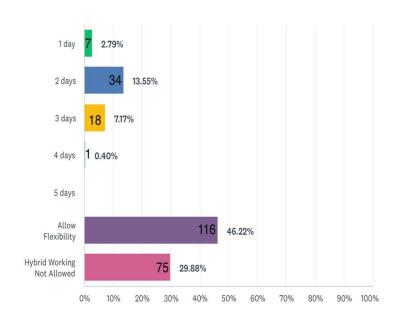
#### **Inland Empire**

**SCAG** Region





Answered: 251

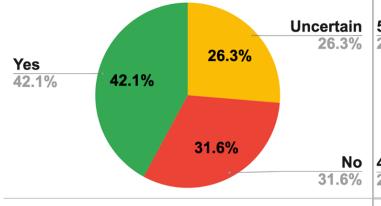


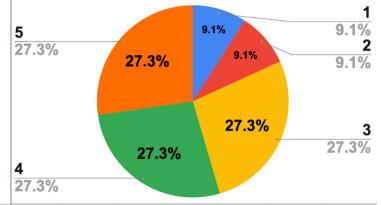
#### Private-Sector Employer - Impact of Lack of High-Speed Internet

Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?
(1 to 5 Scale)

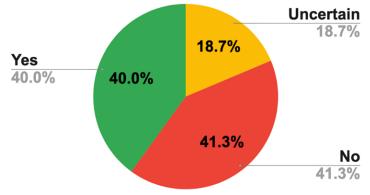
Inland Empire

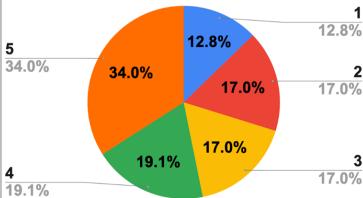




SCAG Region

Note: For right-side question, 42.1% and 37.3% responded as "Not Applicable" for Inland Empire and SCAG region respectively





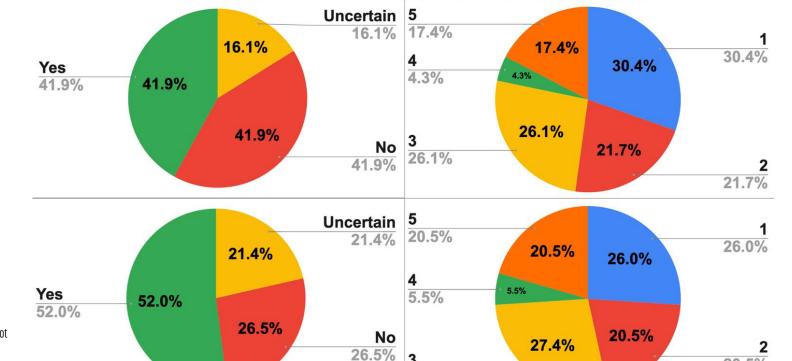
#### Public Agency and Service Provider - Impact of Lack of High-Speed Internet

Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely? (1 to 5 Scale)

20.5%

Inland **Empire** 



3

27.4%

## SCAG Region

Note: For right-side question, 25.8% and 25.5% responded as "Not Applicable" for Inland Empire and SCAG region respectively

#### **Education and Health Provider - Impact of Lack of High-Speed Internet**

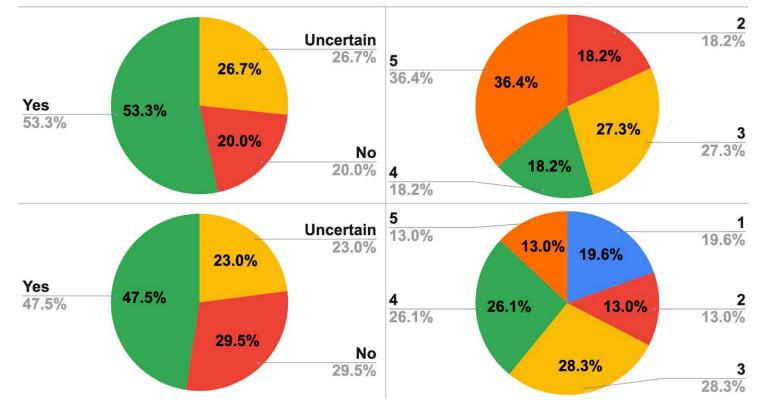
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of [students] [members or patients] who can receive your services online?

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?
(1 to 5 Scale)

Inland Empire

## SCAG Region

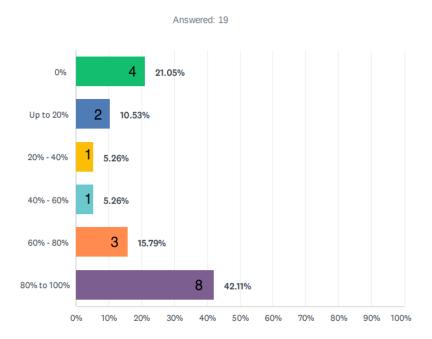
Note: For right-side question, 26.7% and 24.6% responded as "Not Applicable" for Inland Empire and SCAG region respectively

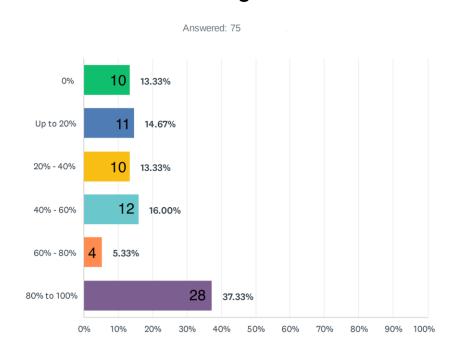


#### **Private-Sector Employer - % Employees Could Work Remotely**

What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

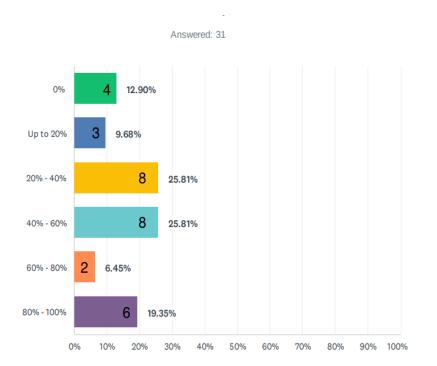
#### **Inland Empire**

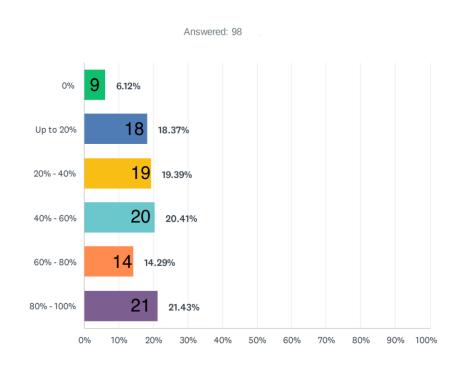




Public Agency and Service Provider - % Clients Receiving Services Online What percentage of your clients or customers receive services online at the present time?

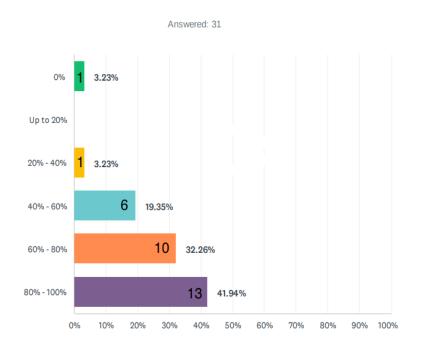
#### **Inland Empire**

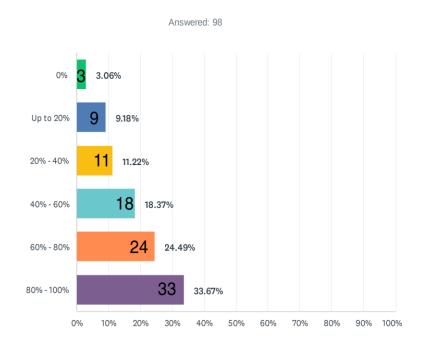




Public Agency and Service Provider - % Clients Could Receive Services Online What is the optimal percentage of your clients or customers who could receive services online?

#### **Inland Empire**

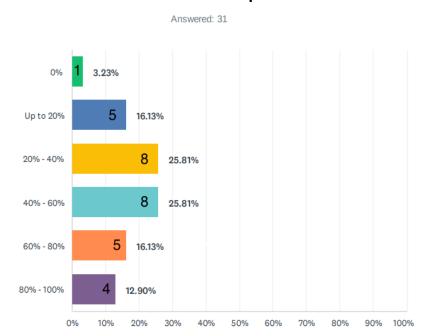


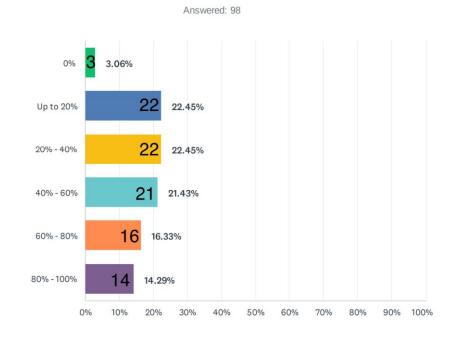


#### Public Agency and Service Provider – % Workers Could Work Remotely

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

#### **Inland Empire**

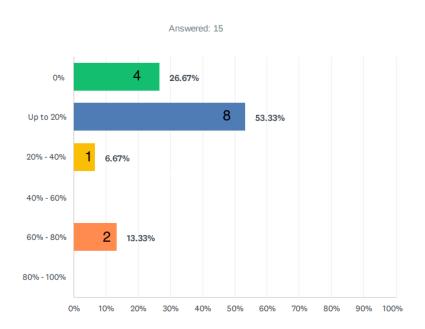


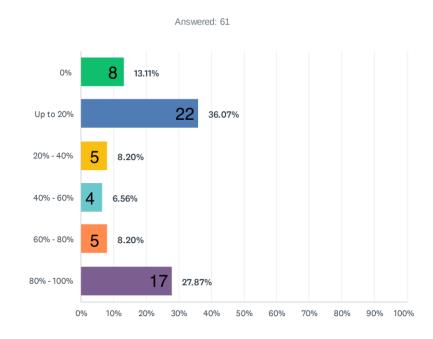


#### **Education and Health Services - % Receiving Online Services Today**

What percentage of your students attend classes or members and patients receive services online at the present time?

#### **Inland Empire**

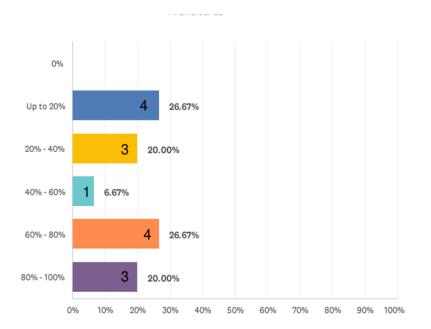


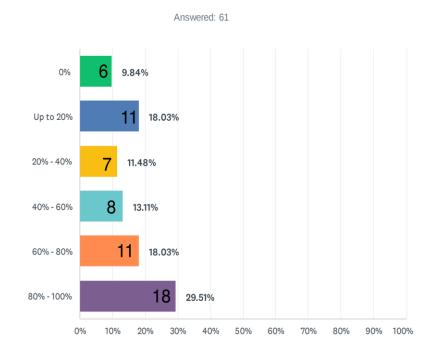


#### Education and Health Services - % Who Could Receive Services Online

What is the optimal percentage of your students who could attend classes online or members and patients who could receive services online?

#### **Inland Empire**

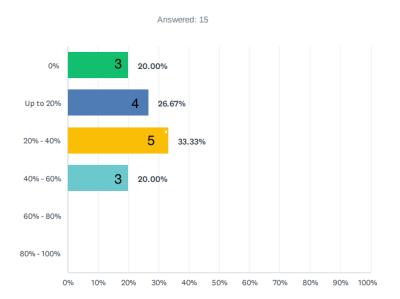


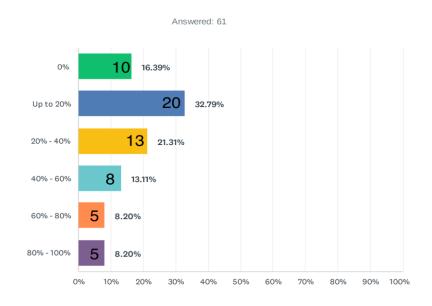


#### **Education and Health Services - % Workers Who Could Be Remote**

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

#### **Inland Empire**

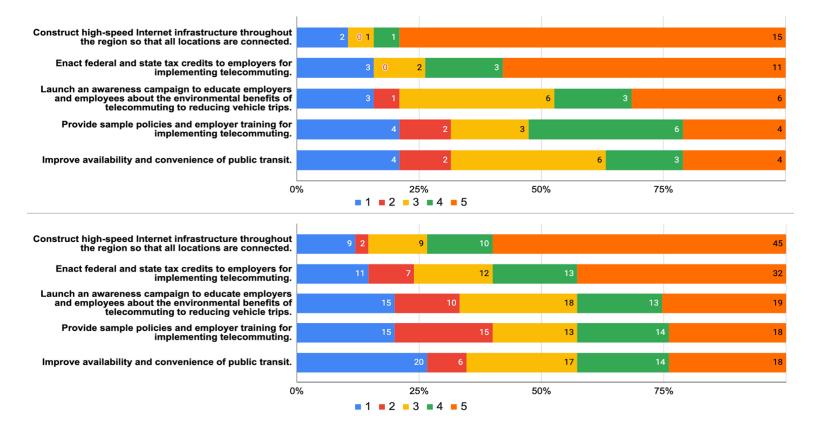




## Private-Sector Employer – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees or vehicle trips related to other aspects of your business?

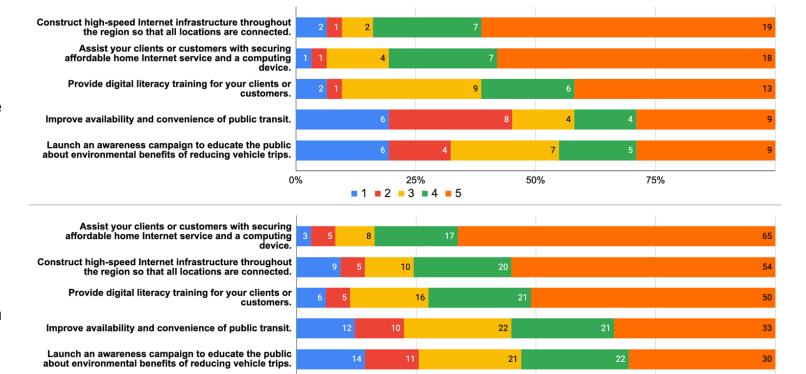
Inland Empire



## Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

Inland Empire



25% ■ 1 ■ 2 ■ 3 ■ 4 ■ 5 50%

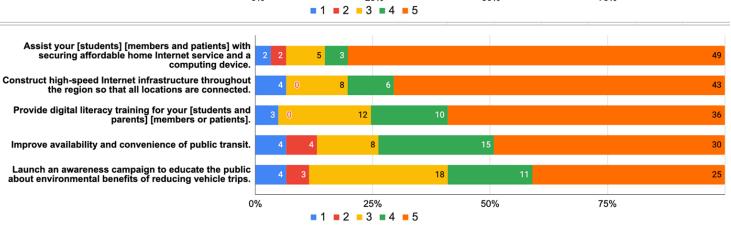
75%

### Education and Health Services – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?





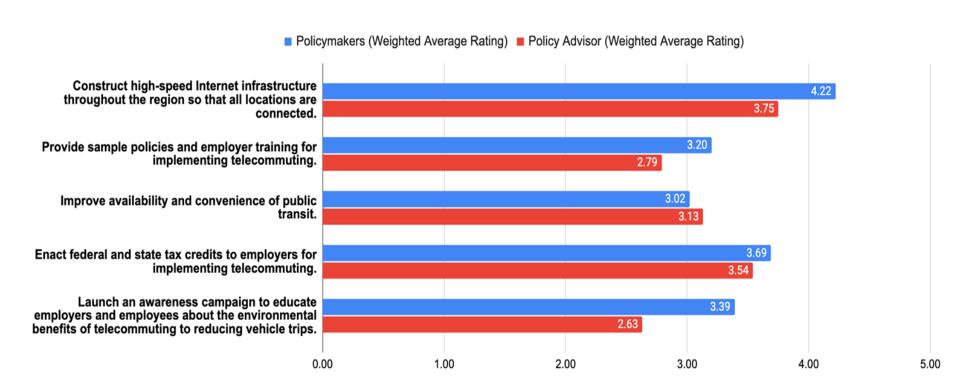


## **Top-Ranked Strategies by Stakeholder Group to Reduce Vehicle Trips**

Strategy to Reduce Vehicle Trip Generation (and Related VMT and GHG)	Stakeholder Group	Percent of Responders Rating Strategy 4 or 5
Construct high-speed Internet infrastructure throughout the region so that all locations are connected.	Private-Sector Employer Business	75%
Assist your clients or customers with securing affordable home Internet service and a computing device.	Public Agency Non-Profit Service Provider	83%
Assist your students or member and patients with securing affordable home Internet service and a computing device.	Education Organization Healthcare Provider	92%

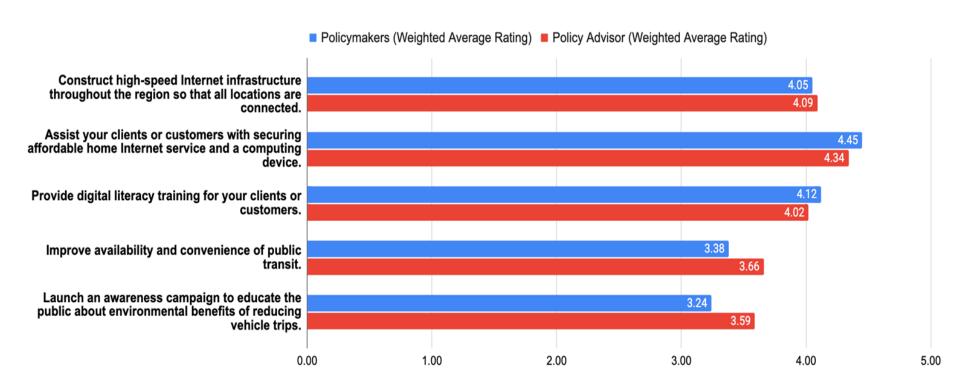
#### **Private-Sector Employer – Strategies to Reduce Vehicle Trips**

Policymakers Compared to Policy Advisors (Provides Input to Policy) - SCAG Region



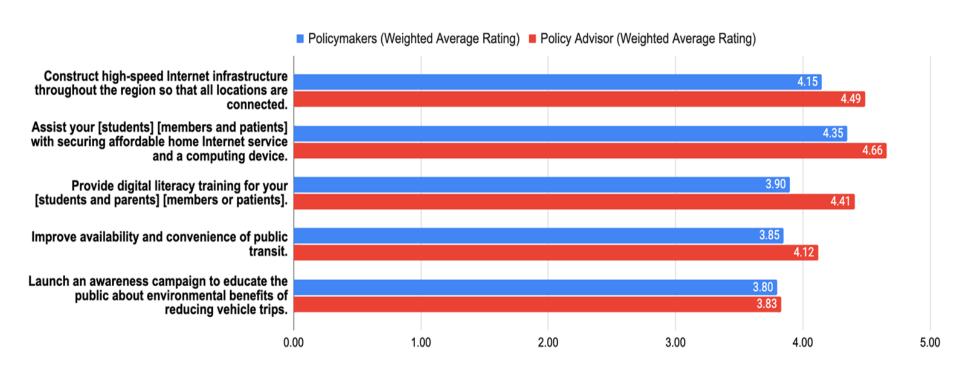
#### Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region



#### **Education and Health Services – Strategies to Reduce Vehicle Trips**

Policymakers Compared to Policy Advisors (Provides Input to Policy) - SCAG Region



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